



# Westinghouse

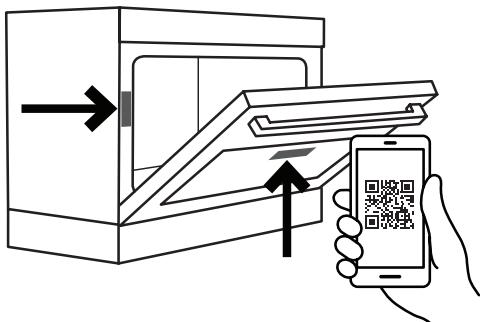
## USER MANUAL

**Enjoy peace of mind.  
Register your appliance today.**

Stay updated on better living services, safety notices and shop for accessories.

**1. Open the camera app on your smartphone and point at the QR code to scan**

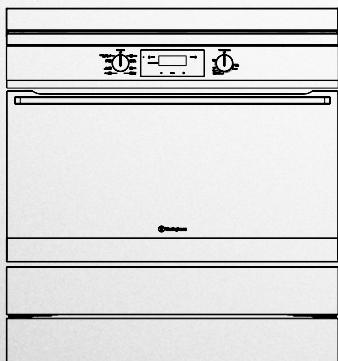
Product Registration QR code is located on the front of your appliance or inside the door rim\*.



**2. Tap the notification or link to open the registration form**

**3. Complete your details and enjoy peace of mind**

\*Exact location of QR code may vary depending on oven model



## 90cm COOKING APPLIANCES

WFE9546SD

# CONGRATULATIONS

Congratulations and thank you for choosing our product.

We are sure you will find your new cooker a pleasure to use and a great asset to your cooking. Before you use the appliance, we recommend you read through the whole user manual which provides a description of the product and its functions.

To avoid the risks that are always present when you use an appliance, it is important that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards. We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

This appliance complies with the requirements of Australian Standard AS/NZS 60335.2.6.

Gas appliances also comply with the requirements of AS/NZS 5263.1.1.

## Conditions of use

This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments
- Farm houses
- By clients in hotels, motels and other residential type environments
- Bed and breakfast type environments

**Please ensure you read the instruction manual fully before you call for service, or a full service fee could be applicable.**

Record model and serial number here:

Model number:.....

Serial number:.....

PNC:.....

# CONTENTS

Important safety instructions .....	3
Product description .....	5
Installation of the appliance.....	6
Wiring requirements.....	16
Installing the freestanding cooker .....	17
Before operating your appliance for the first time.....	18
Installing your oven accessories .....	19
Getting to know your ceramic cooktop .....	21
Using your ceramic cooktop .....	23
Using your oven.....	28
Cooking guide .....	33
Dealing with cooking problems .....	37
Cleaning your oven .....	38
Cleaning your oven accessories.....	42
Steam Assisted Cleaning.....	44
Troubleshooting.....	45
Warranty.....	47

Please read the user manual carefully and store in a handy place for later reference.

The symbols you will see in this booklet have these meanings:



This symbol indicates information concerning your personal safety.



This symbol indicates information on how to avoid damaging the appliance.



This symbol indicates tips and information about use of the appliance.



This symbol indicates tips and information about economical and ecological use of the appliance.

# IMPORTANT SAFETY INSTRUCTIONS

## IMPORTANT INFORMATION THAT MAY IMPACT YOUR MANUFACTURER'S WARRANTY

Adherence to the directions for use in this manual is extremely important for health and safety. Failure to strictly adhere to the requirements in this manual may result in personal injury, property damage and affect your ability to make a claim under the Westinghouse manufacturer's warranty provided with your product. Products must be used, installed and operated in accordance with this manual. You may not be able to claim on the Westinghouse manufacturer's warranty in the event that your product fault is due to failure to adhere to this manual.

Please read the user manual carefully and store in a handy place for later reference. Pass the user manual on to possible new owners of the appliance.

Read the following carefully to avoid damage or injury.

**NOTE: You must read these warnings carefully before installing or using the appliance. If you need assistance, contact your Customer Care Department. The manufacturer will not accept liability, should these instructions or any other safety instructions incorporated in this book be ignored.**

## **WARNING**

### General warnings

- This appliance must not be used as a space heater.
- In order to avoid fire, the appliance must be kept clean and vents kept unobstructed.
- Do not spray aerosols in the vicinity of this appliance whilst it is in operation.
- Do not use or store flammable materials in this appliance storage drawer or near this appliance.
- Do not line the bottom of the oven with foil or cookware.
- Always use gloves when handling hot items inside the oven.
- Always turn the grill off immediately after use as fat left behind may catch fire.
- Do not hang any objects from the hob as it may block the air vents.
- Do not modify this appliance.
- To maintain safe operation, it is recommended that the product be inspected every 5 years by an authorised service person.
- Do not install an aftermarket lid or cover over this appliance.
- The cooking process must be supervised. A short term cooking process must be supervised continuously.

### Installation, cleaning and servicing

- An authorised person must install this appliance. (Certificate of Compliance to be retained).
- Before using the appliance, ensure that all packing materials are removed from the appliance.
- In order to avoid any potential hazard, the enclosed installation instructions must be followed.
- Ensure that all specified vents, openings and airspaces are not blocked.
- Where the appliance is built into a cabinet, the cabinet material must be capable of withstanding 85°C.
- Only authorised personnel should carry out servicing. (Certificate of Compliance to be retained).
- Always ensure the appliance is switched off before cleaning or replacing parts.
- Do not use steam cleaners, as this may cause moisture build up.
- Always clean the appliance immediately after any food spillage.
- This appliance must be earthed.
- Due to the weight (freestanding 95-100kg) and size of cookers, 2 persons are required to manually manoeuvre them. Remove loose items such as trivets, oven racks and trays to minimise weight.
- Do not use the handle to lift the cooker, instead open the oven door and lift the roof of the oven cavity.
- Take care when lifting to avoid any sharp edges not intended for lifting.
- This cooker must not be installed with a cut-off timer.
- Disconnection in the fixed wiring must occur in accordance with AS/NZS 3000 wiring rules.
- This appliance must be fixed in position or must be connected to the supply by a supply cord fitted with a male connector

## IMPORTANT SAFETY INSTRUCTIONS

### **WARNING**

#### **Oven**

- During use the appliance becomes hot. Care should be taken to avoid touching the hot surfaces inside the oven.
- Switch the appliance off at the isolating switch before removing the oven light glass for globe replacement.
- To avoid an accident, ensure that oven shelves and fittings are always inserted into the appliance in accordance with the instructions.
- Do not use the door as a shelf.
- Do not push down on the open oven door.
- Do not cover the grill insert with foil, as fat left there may catch fire.
- Always keep the grill dish clean as any fat there may catch fire.

#### **Ceramic cooktops**

- In order to avoid a fire do not store items on the cooking surface.
- Do not place heat resistant mats, wire mats or aluminium foil under pots and pans.
- Do not allow pots to boil dry, as damage to both pan and cooktop may result.
- Do not use the hotplate as extra bench space or as a cutting board.
- Do not allow large cookware to overhang the cooktop onto the adjacent benchtop. This will cause scorching to the benchtop surface.
- Do not use round bottom woks or similar utensils which could lead to overheating of the hotplates and possible damage to the cooking surface.
- Use the stored heat in the hotplate by turning the control to off before the final few minutes of cooking.
- Do not slide pans across the surface of the ceramic glass as it could result in scratching of the surface.
- The ceramic cooktop is not intended to be operated by means of an external timer or separate remote-control system.
- Unattended cooking with oil or fat on a hob can be dangerous and result in fire.

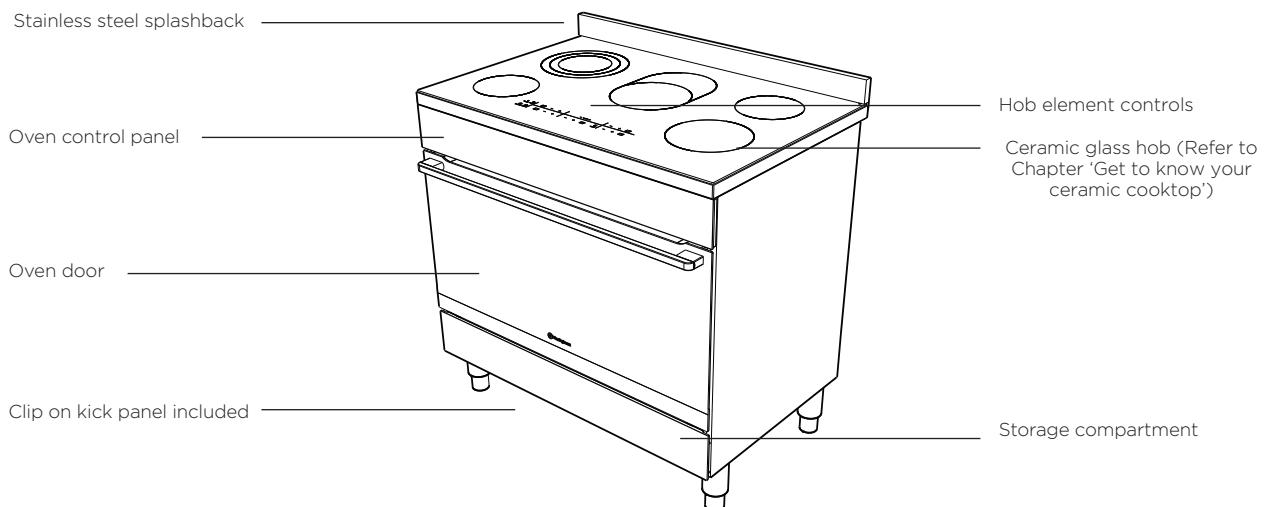
### **WARNING**

#### **Child safety**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- During use this appliance becomes hot. Care should be taken to avoid touching hot surfaces, e.g. oven door, heating elements etc.
- Accessible parts will also become hot when in use. To avoid burns and scalds children should be kept away.
- Always turn pan handles to the side or rear to prevent accidental knocking and to keep out of reach of children.

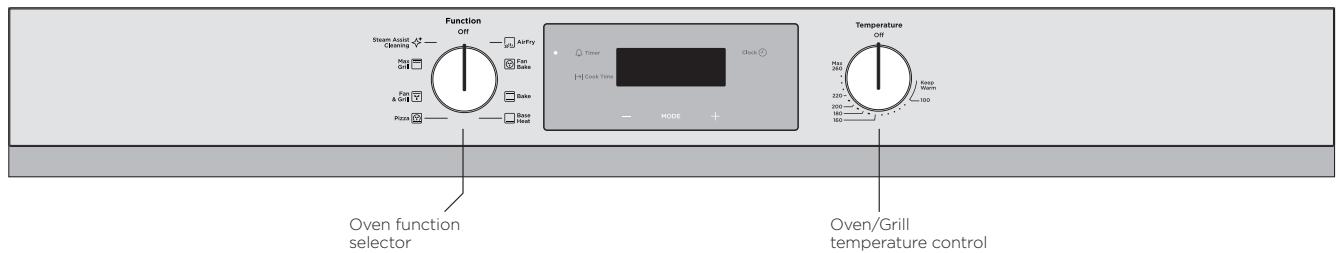
# PRODUCT DESCRIPTION

Freestanding cooker with electric ceramic hob and multi-function electric oven



## Control Panel

Model WFE9546SD



# INSTALLATION OF THE APPLIANCE

## Cabinet requirement

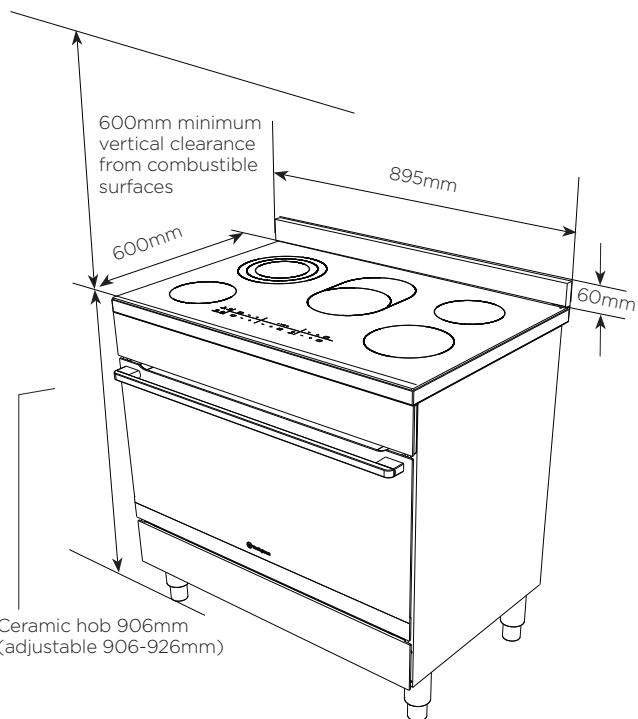
Model **WFE9546SD** is designed to fit into a 900mm wide gap between standard kitchen cabinets. The appliance integrates with the kitchen cabinets by matching the height, depth and kick panel. The cooker may also be installed at the end of a line of benches or with a free space either side. In addition, a slot-in type installation is catered for allowing a continuous cabinetry kick panel to be used.



## WARNING

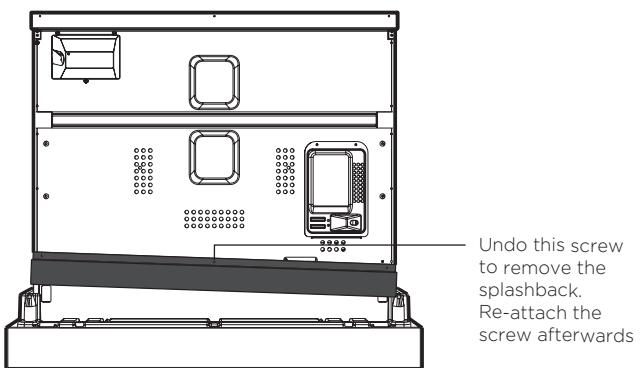
- The cooker must be installed and serviced only by an authorised person.
- A Certificate of Compliance MUST be supplied to be kept by the customer.
- The packing materials must be removed before you install the cooker.
- The surrounding kitchen cabinets must be able to withstand 85°C. Electrolux WILL NOT accept responsibility for damage caused by installation into kitchen cabinets which cannot withstand 85°C.
- The vents, openings and air spaces MUST NOT be blocked.
- Two anti-tilt brackets are supplied and stored in the base of the packaging
- The anti-tilt brackets and chain or front stops MUST be installed to avoid accidental tipping.
- You MUST NOT lift or pull the cooker by the door handle.
- The cooker MUST be checked every five years.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance must not be installed behind a decorative door in order to avoid overheating.
- Due to the weight (95-100kg) and size of the cooker, 2 persons are required to install it.

## Dimensions



## Splashback

The splashback is secured to the back of the cooker. REMOVE the splashback before installing the feet.



### Freestanding installation



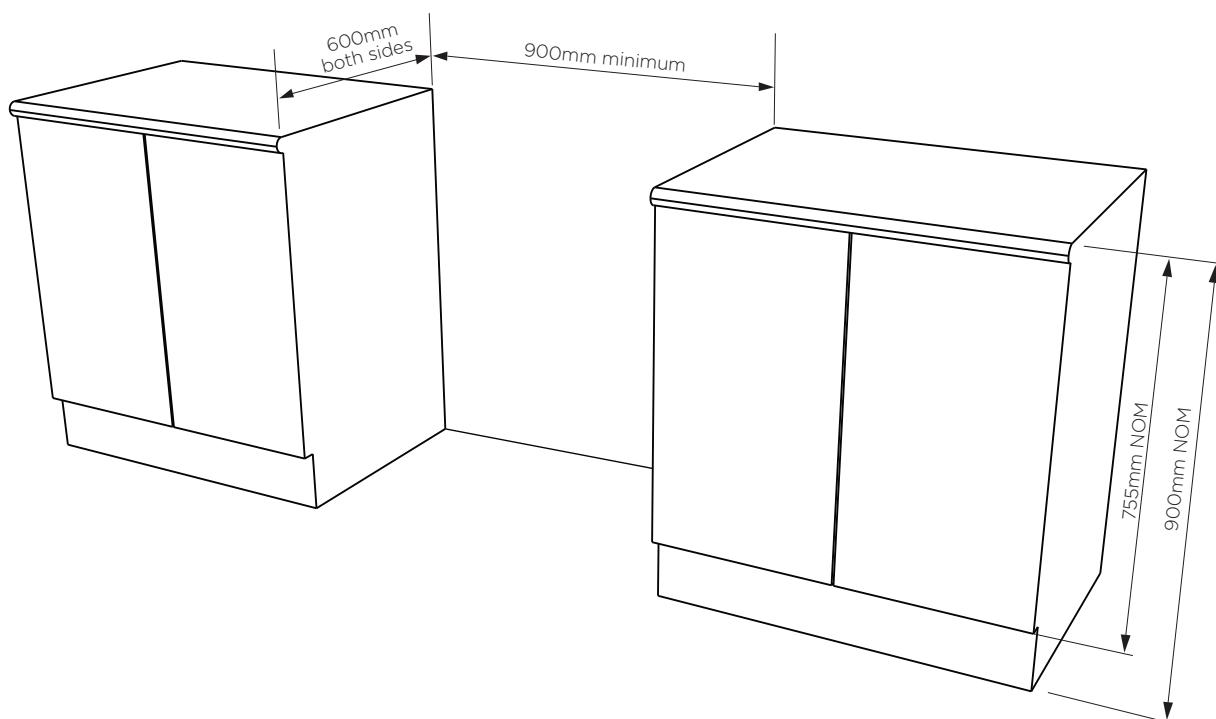
The freestanding type installation requires four screw-in feet to be installed before it can be fitted in between cabinets, with cabinets on one side or without adjacent cabinets. There is no clearance requirement to adjacent side cabinets.

To ensure cooker stability, the anti-tilt brackets must be installed.

Four screw-in feet are supplied with the appliance and can be found in the accessories pack in the oven.

WFE9546SD is supplied with a clip-on kick panel.

### Cabinet construction for freestanding installation

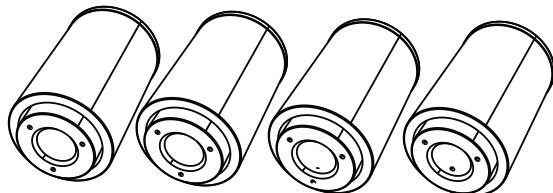


## INSTALLATION OF THE APPLIANCE (CONTINUED)

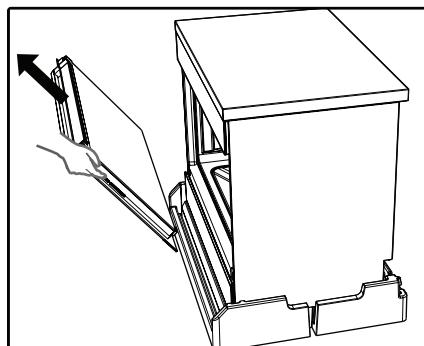
### Freestanding installation (continued)

#### Installation of screw-in feet

- Freestanding appliance are supplied with four screw-in feet in the internal accessory pack. The screw-in feet can be adjusted by turning the lower half clockwise or anti-clockwise.



Gently close the door until it comes to a stop. Then lift the door off the hinge.

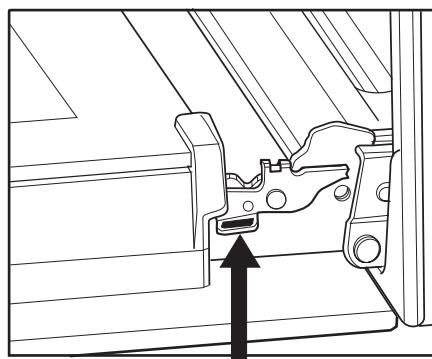


#### **IMPORTANT**

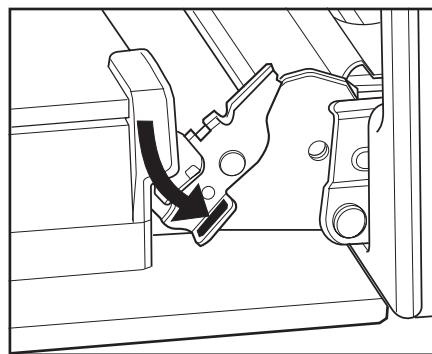
- WFE9546SD is supplied with two silver feet and two black feet, it is recommended to install the two silver feet at the front of the appliance for the best aesthetics.
- Remove the burner cap and burner crown. Store all items safely, away from the installation area.

You MUST remove the oven door before commencing installation

Locking tab up at normal position



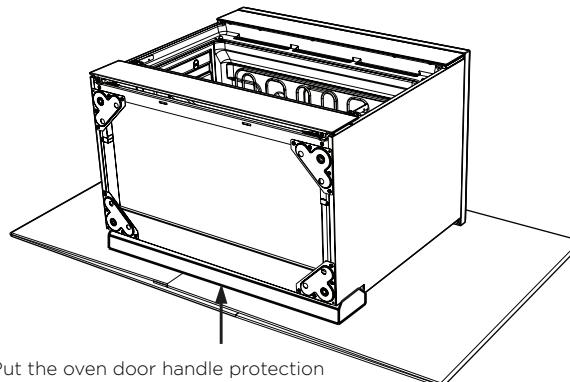
Press the locking tab down for removing the door.



Tilt and carefully lay the appliance on its back to gain access to the installation point for the screw in feet.

#### **CAUTION**

- To avoid scratching the floor and the appliance itself, fold the packaging carton board and place it underneath the appliance as protection.
- The cooker MUST be laid on its back when installing the feet.

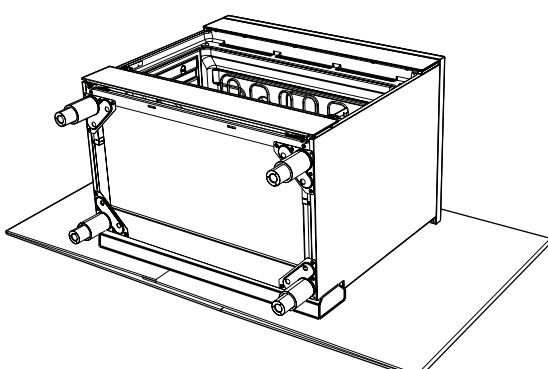


Put the oven door handle protection foam underneath the laid down cooker to protect your cooker when putting it upright

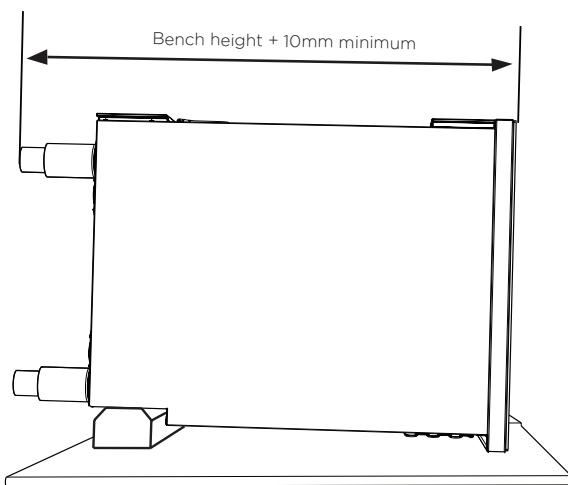
Install the four supplied feet via the four installation points. Make sure that each foot is securely fastened.

#### **CAUTION**

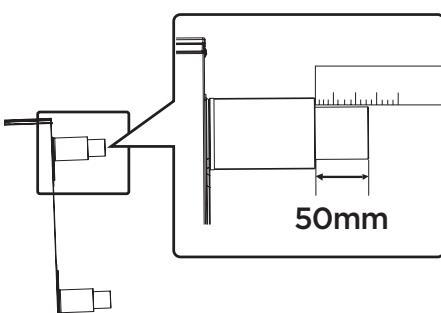
Do not over-torque the foot.



Adjust the height of the screw-in feet to make sure the hob surface is 10mm above the bench when appliance is upright.



If your kitchen has a 900mm height kitchen bench top, follow the quick measurement guide below before putting the cooker upright



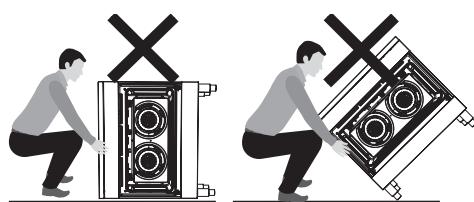
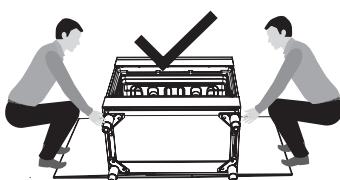
For a 900mm height kitchen bench top, adjust the lower half of the feet to measure 50mm as shown in the illustration.

Tilt the appliance upright by lifting the back of the hob and pivoting it about the back two feet.



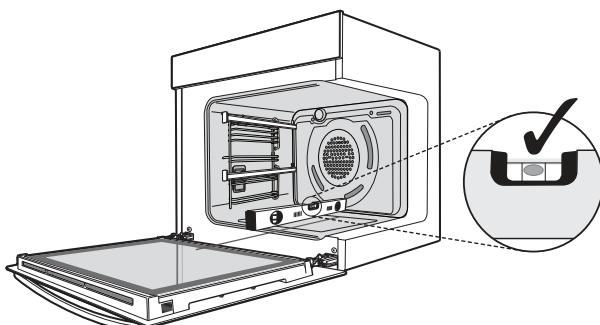
### WARNING

Heavy item! This step must be performed by two persons.

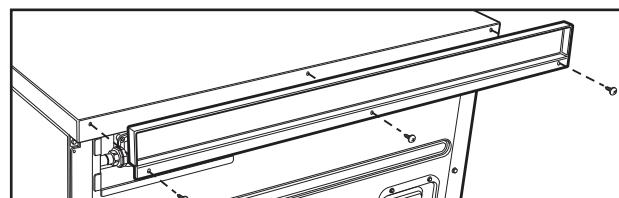


### Leveling oven

Place a level in the oven as below making sure the level sits on the front and rear forms. Adjust the feet accordingly to level the appliance.



### Installing splashback



Fit splashback to rear of hob with three screws provided.

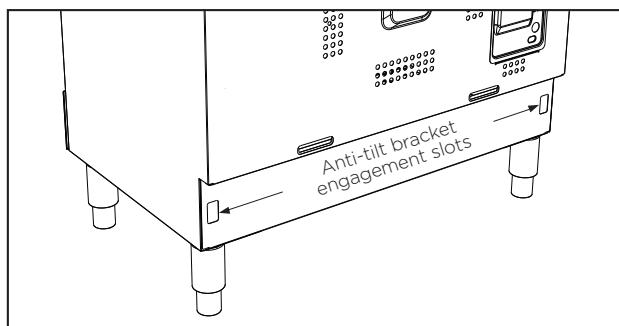
## INSTALLATION OF THE APPLIANCE (CONTINUED)

### Freestanding installation (continued)

#### Installation the anti-tilt brackets

To ensure cooker stability, the anti-tilt brackets must be installed.

There are left and right engagement slots for the anti-tilt bracket at the bottom rear of the appliance.

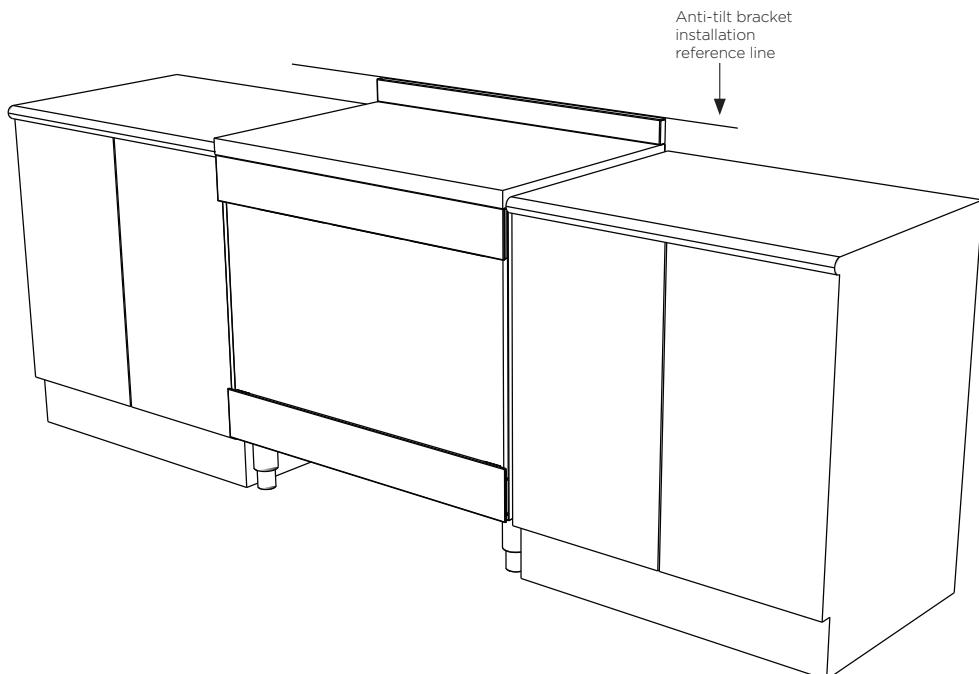


The following steps must be followed to ensure the correct installation of anti-tilt brackets and the stability of the appliances.

#### CAUTION

It is not recommended to push and pull the appliance on uneven or rough surface. Use other means to maneuver the appliance if necessary.

1. Carefully push the appliance into the cabinet cavity until the back of the oven is flush against the back wall.
2. Use non-permanent methods to mark a line on the wall along the top surface of the splashback. This line is used as a reference line to locate the correct location of where the anti-tilt brackets need to be installed.
3. After the reference line is marked, pull the appliance out of the cabinet cavity to install the anti-tilt brackets.

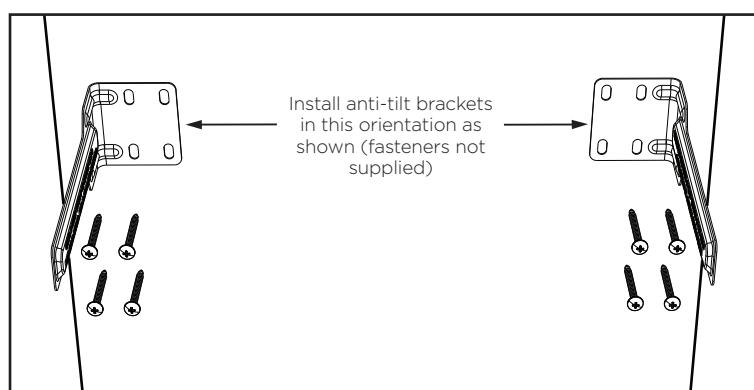
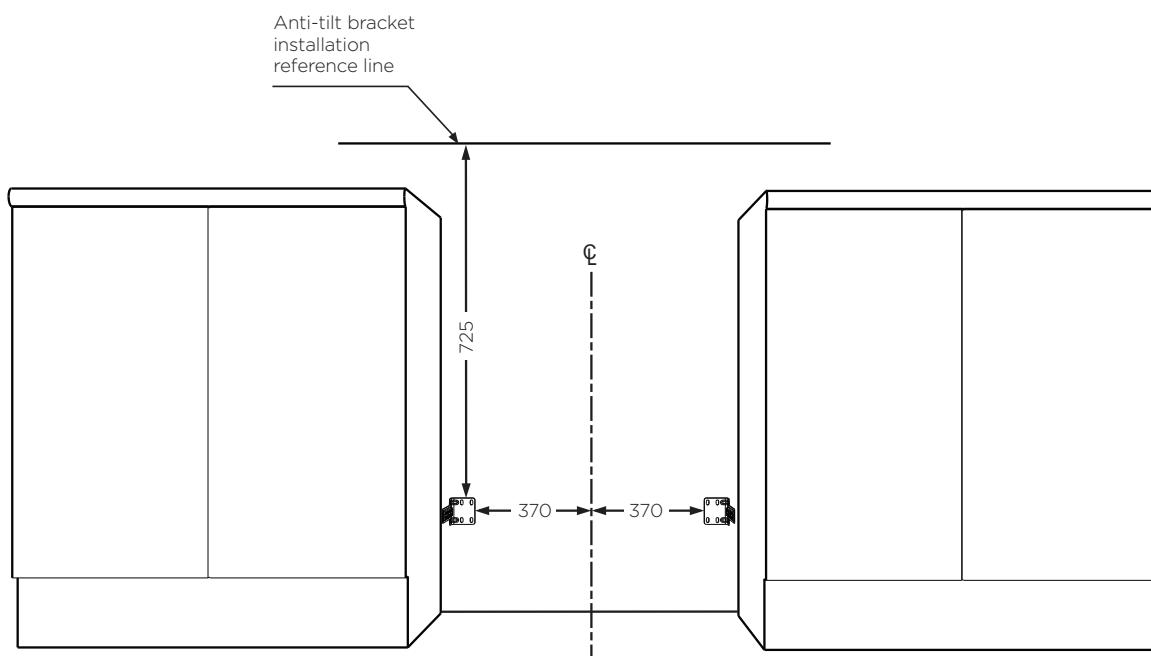


## Freestanding installation (continued)

### **WARNING**

- Appropriate fasteners must be used to suit the type of wall on which the anti-tilt brackets are installed.
- Freestanding unit must be pushed up against the wall on installation. Check that the gas hose has not been kinked during installation.

4. The anti-tilt brackets must be secured to the rear wall of the cavity with appropriate fasteners according to dimensions in diagram.



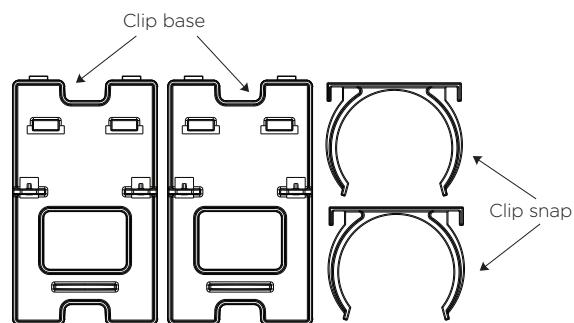
## INSTALLATION OF THE APPLIANCE (CONTINUED)

### Freestanding installation (continued)

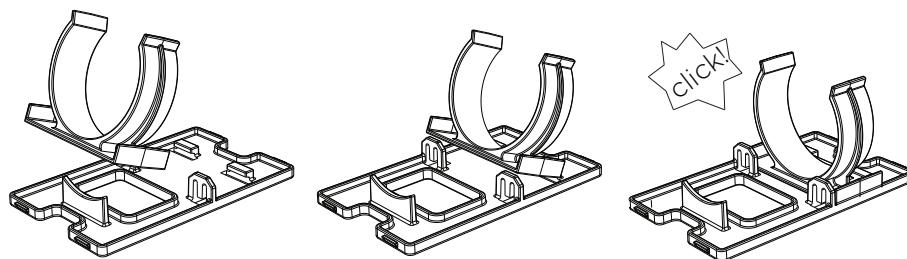
- Connect services to the appliance prior to placing into cavity.
- To locate appliance, slide into cavity ensuring the anti-tilt brackets fully engaged with the rear left and right engagement slots.
- The unit must be pushed against the wall on installation.
- Re-install oven door, burner body, burner caps and trivets after the appliance is placed in the cavity.

### Installing the clip-on kick panel

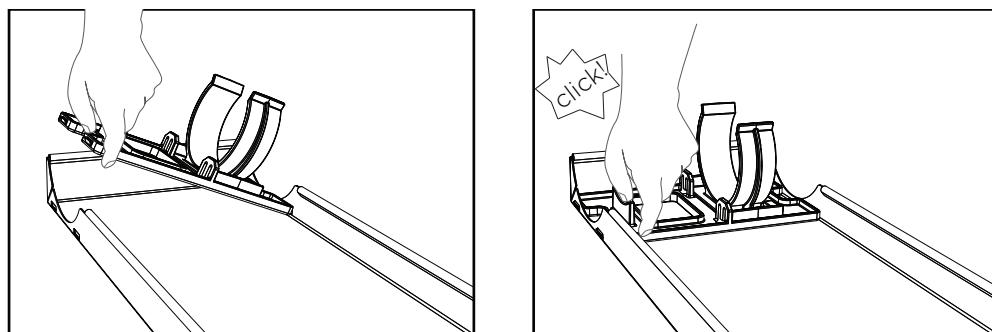
Your cooker is supplied with a clip-on kick panel that can be assembled to clip onto the front feet for a more integrated and seamless kitchen appearance.



Assemble the clip snap onto the base.

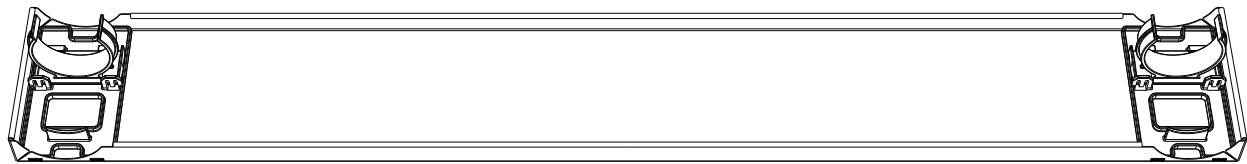


Press in both assembled clip modules into the kick panel in the orientation as shown below.

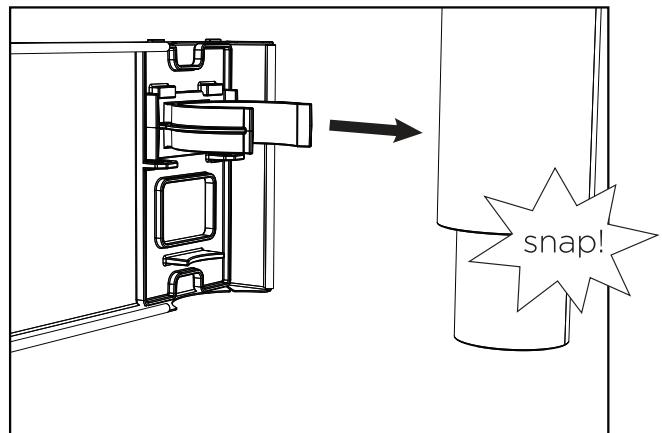
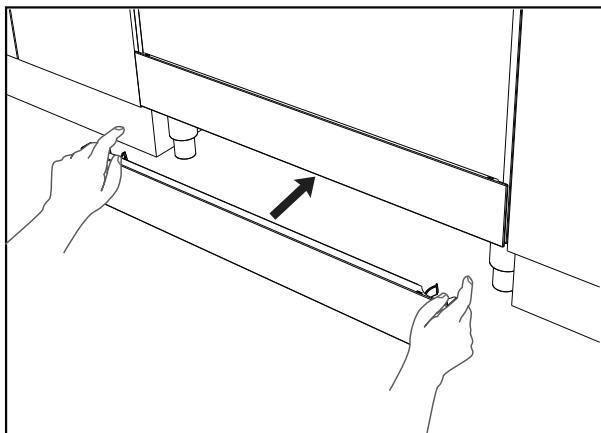


### Freestanding installation (continued)

Make sure both clip modules are in the same orientation after installation.



Clip the kick panel onto the front feet of the appliance.  
Make sure the kick panel snaps onto the larger section  
of the front feet.

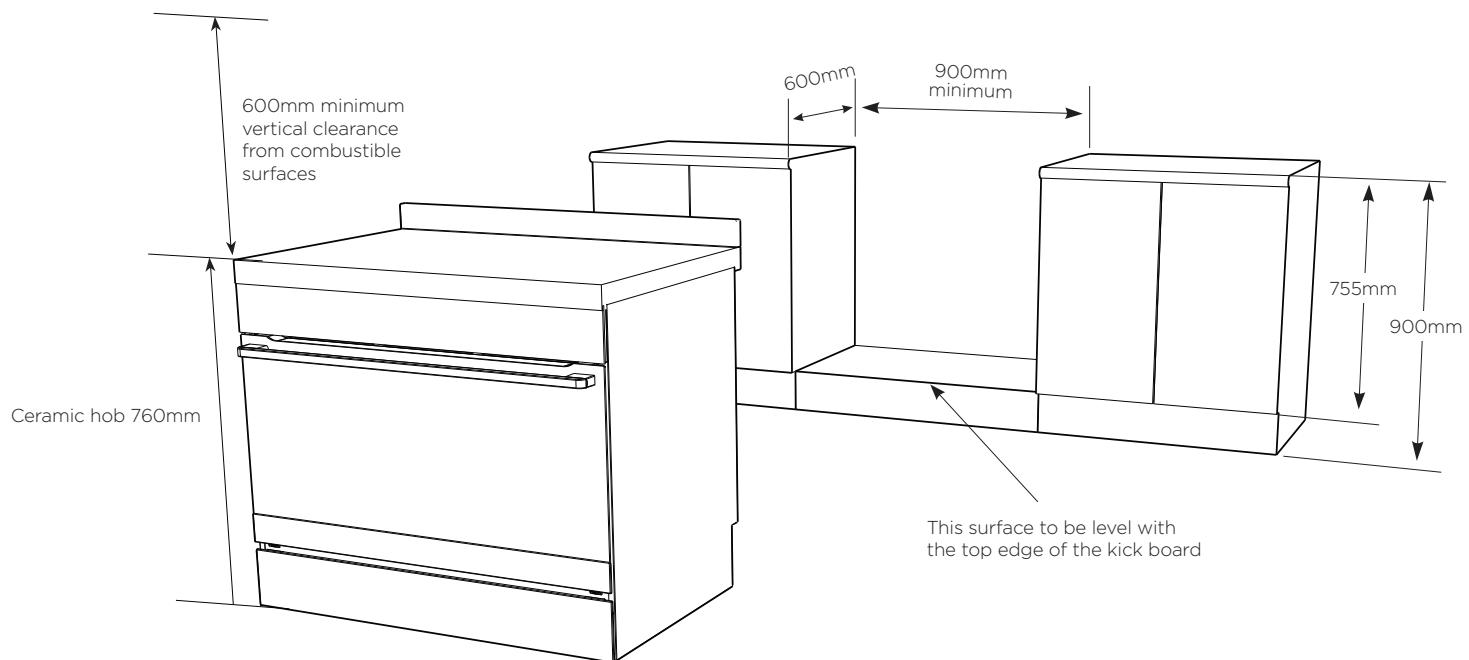


## INSTALLATION OF THE APPLIANCE (CONTINUED)

### Slot-in installation

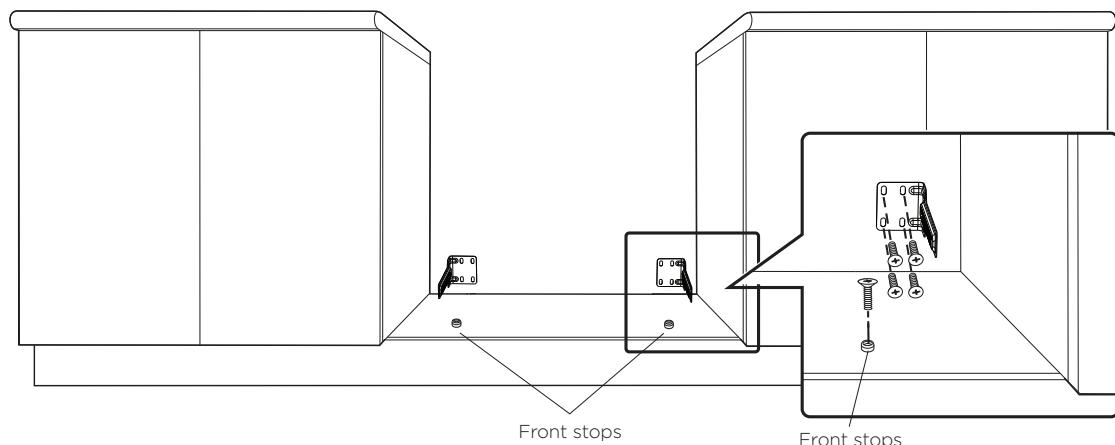
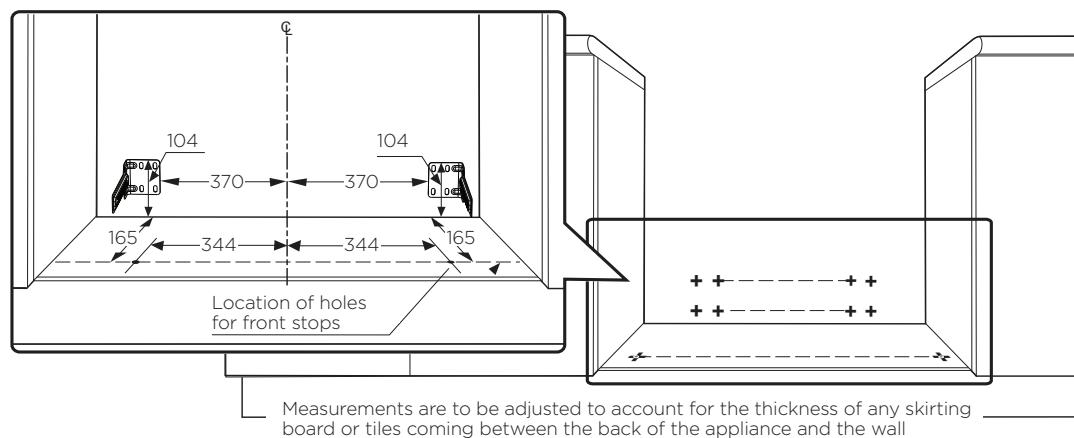


The slot-in type installation uses the appliance as supplied. The appliance can be mounted on a plinth. This enables a continuous cupboard kickboard to be installed, giving a more integrated appearance. There is no clearance requirement between oven and adjacent side cabinets.



### Slot-in installation (continued)

- The anti-tilt brackets are to be secured to the back wall with appropriate fasteners.
- Two stops are to be screwed to the plinth in locations as shown (stops provided). The stops locate into slots in the base of the appliance to prevent the product from being pulled forward when installed.
- Measurements from the rear wall are to be adjusted if there are tiles etc. that come between the appliance and the wall.
- Once services are connected, product can be lifted onto the plinth and pushed back carefully, ensuring the appliance engages into both brackets at the rear and the front stops.
- If the product requires removal for service, it must be lifted at the front approximately 5mm to clear the front stops prior to being pulled forward.



## WIRING REQUIREMENTS

The cooker MUST be installed in compliance with:

- Wiring connections in AS/NZS 3000 Wiring Rules.
- Local regulations, municipal building codes and other statutory regulations.

### For New Zealand Only:

The cooking range must be connected to the supply by a supply cord fitted with the appropriately rated plug that is compatible with the socket-outlet fitted to the final sub-circuit in the fixed wiring that is intended to supply this cooking range.

### Supply cord size required:

WFE9546SD - 16.0mm<sup>2</sup>

The Data plate gives information about rating and is located behind the bottom of the oven door.

- A functional switch MUST be provided near the appliance in an accessible position (AS/NZS 3000).
- Wiring MUST be protected against mechanical failure (AS/NZS 3000).
- Disconnection in the fixed wiring must occur in accordance with the AS/NZS 3000 wiring rules.
- The cooker MUST be properly earthed.
- This range must be connected with cable of 75°C rating minimum.
- This product has passed the insulation resistance test after manufacture. If the resistance reading is low at installation, it is probably caused by moisture from the atmosphere being absorbed by the elements after the range has been produced. (Pass at 0.01 MΩ as per AS/NZS 3000 - "Wiring Rules").

*Note: When connections are made to a multi-phase 230/240V supply, the bridge piece MUST be removed from between the active connections.*

### Rated power input

MODEL	TOTAL KW	A1 KW	A2 KW
WFE9546	12.8	4.3	8.5



### IMPORTANT

Before you cook in your new oven it is important that the protective oils used in the manufacture of the product be removed.

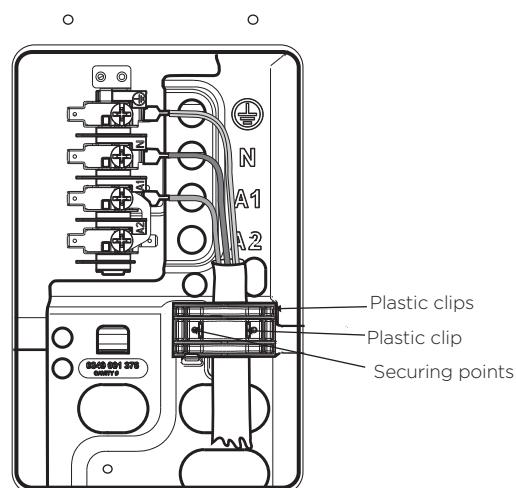
- Make sure that the room is well ventilated (to allow smoke to escape).

- Run the grill on high for 30 minutes without grill dish.
- Then run the oven on 180°C for 1 hour.

### Connecting to services and commissioning

This appliance must be installed by an authorised person, according to all codes and regulations of:

- Electrical supply authorities.
- Building regulations.
- Local government and council authorities.
- AS/NZS 5601.1.
- AS/NZS 3000.

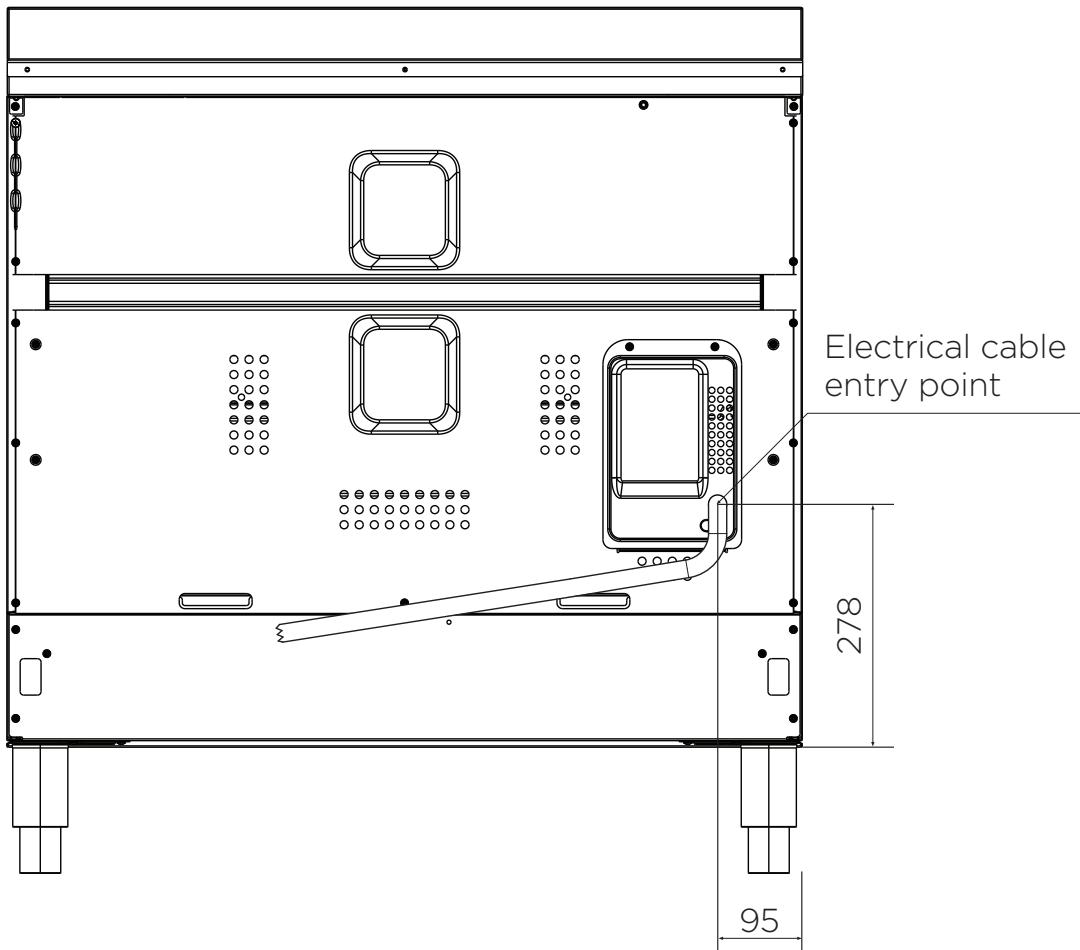


### Hard wiring detail

1. Remove terminal cover plate from rear panel of appliance.
2. Fit wires through hole in cover plate and make connections to terminals.
3. Engage wires into plastic clip. Secure plastic clip with two long silver screws (supplied in separate bag).
4. Replace cover plate onto rear panel.

## INSTALLING THE FREESTANDING COOKER

Model WFE9546SD



# BEFORE OPERATING YOUR APPLIANCE FOR THE FIRST TIME

## Preparing your appliance for the first time

- Please remove all internal boxes and bags from the oven before operation.
- Please wipe out the oven interior prior to operation with warm soapy water and polish dry with a soft clean cloth. Do not close the oven door until the oven is completely dry.
- New appliances can have an odour during first operation. It is recommended to 'run in' your oven before you cook for the first time. Run the oven at 180°C for 2 hours and ensure that the room is well ventilated.
- DO NOT line the oven with foil, it will damage the enamel.
- Prior to installing accessories, remove all packaging and remove plastic film from external panels.

## Setting the time

If you have purchased a model fitted with an electronic or programmable timer, you must set the time of day before you can operate your appliance.

After electrically connecting the appliance, you must set the time of the day before you can operate your oven.

### Touch control electronic clock model (WFE9546SD)

1. After the appliance has been electrically connected "12.00" will be displayed and the "clock" indicator will flash.
2. To set the time of day, press **-** or **+**. 5 seconds after the last change, the "clock" indicator will disappear, confirming the time has been set.

*NOTE: The clock has a 24-hour display.*



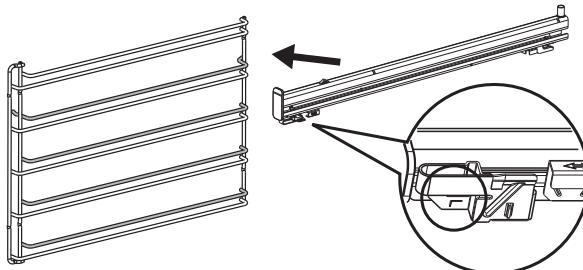
# INSTALLING YOUR OVEN ACCESSORIES

## Slides (telescopic runners)

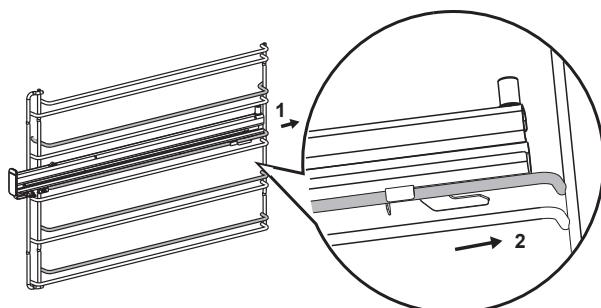
1. Your cooker is supplied with a set of slides and instructions on how to assemble. Ensure the rack and slides are of the same hand. E.g. left hand slide should be fitted on the left hand rack.
2. The instructions also show recommended slide positions on the rack.

## Installing the slides (telescopic runners)

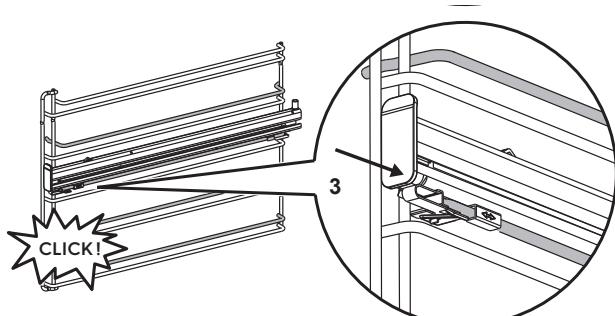
1. Obtain left hand side rack and left hand slide - see image to identify.



2. The shaded wires indicate the wire the slide can be mounted on. Fit slide rear clips to the rear of wire at an angle as shown below.

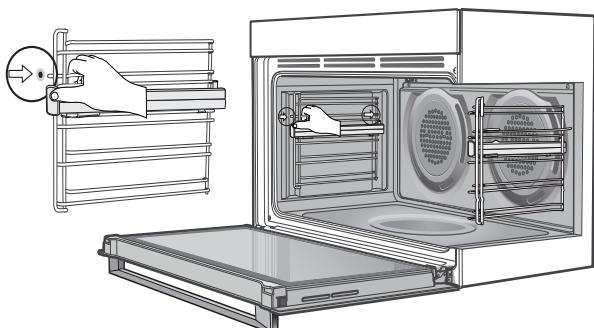


3. Push slide front clip over wire until secured



## Installing the side racks

1. Insert the rear peg into the rear access hole provided, ensuring peg is fully inserted.
2. Then locate the front peg into the front access hole and push in firmly.



The shelves are designed so that they have maximum extension but cannot be accidentally pulled right out. The grill dish carrier is designed the same way and can slot straight into the side racks.

To fit a shelf or grill dish carrier to side racks:

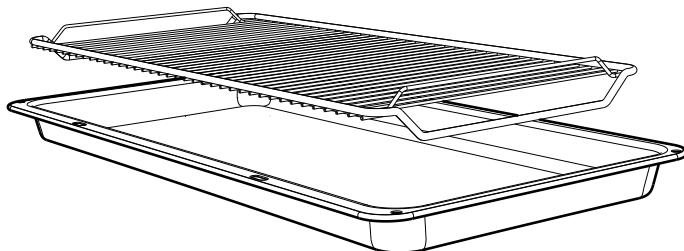
1. Locate the rear edge of the shelf/carrier in between guide rails of the side rack - see diagram.
2. Ensure the same rail positions on both sides of the oven are being engaged. With the front edge raised, begin to slide the shelf into the oven.
3. Once the detents have passed the front edge of the side rack, the shelf can be pushed completely in. When fully inserted the shelf/carrier should not interfere with the closed oven door.

## INSTALLING YOUR OVEN ACCESSORIES

### Fitting grill dish and insert

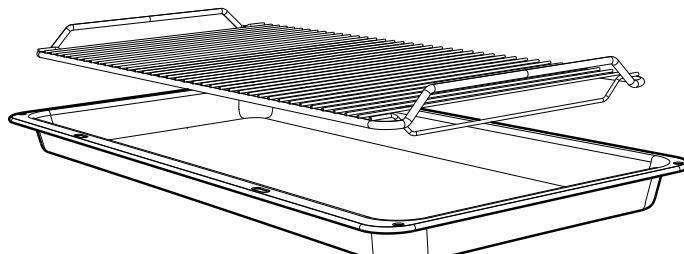
Your oven comes with a full width grill dish and a grill insert. The grill dish insert is designed with flexibility to adjust distance between the food and the grill element.

#### Maximum grill power



Grill dish insert brings the food closer to the grill element. Suitable when maximum grill power is needed.

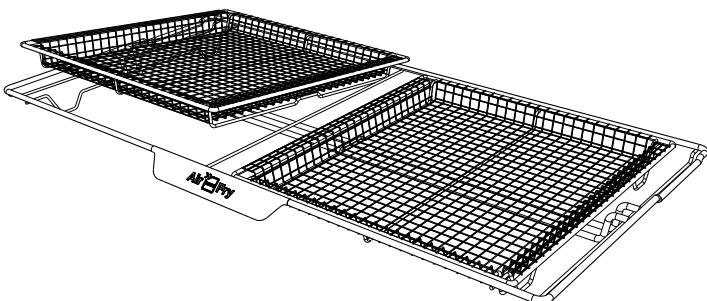
#### Moderate grill power



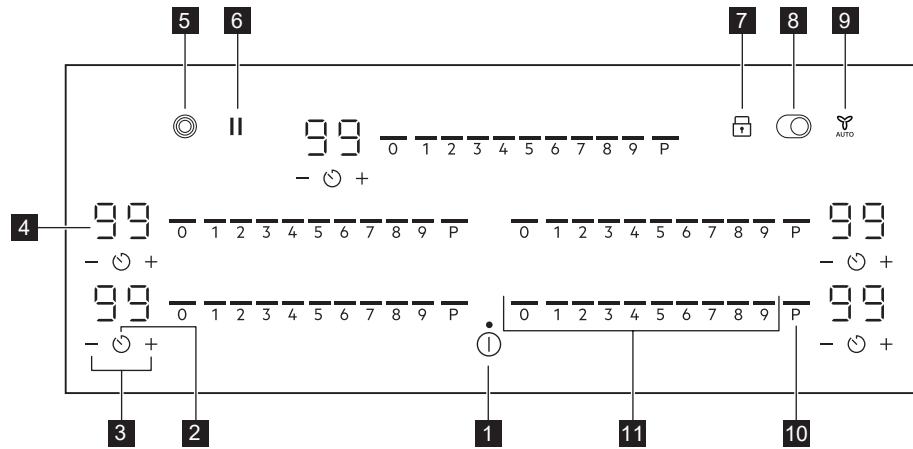
Food sits further away from the grill element. Suitable when moderate grill power is needed.

### Fitting the AirFry

Your cooker is supplied with an AirFry. The AirFry system consists of two parts, the outer frame and two mesh trays. The mesh trays sit in the outer frame. The AirFry can be placed onto slides or into side racks in the same manner as an oven shelf.



## GETTING TO KNOW YOUR CERAMIC COOKTOP



Use the sensor fields to operate the appliance. The displays, indicators and sounds tell which functions operate.

	Sensor fields	Function	Description
1	①	On/Off	To activate and deactivate the appliance.
2	⌚	Timer	To set the function.
3	+/-	-	To increase or decrease the time.
4	-	Timer display	To show the time in minutes.
5	◎	-	To activate and deactivate the outer ring.
6		Pause	To activate and deactivate the function.
7	🔒	Lock/Child Safety Device	To lock/ unlock the control panel.
8	⌚	-	To activate and deactivate the outer ring.
9	✖ AUTO	Hob2Hood	To activate and deactivate the manual mode of the function.
10	P	PowerBoost	To activate the function.
11	-	Control bar	To set a heat setting.

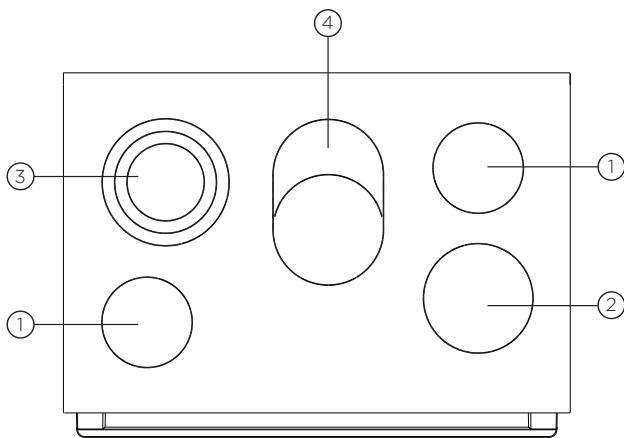
Indicator	Description
☒ + digit	There is a malfunction.
☒/☒/☒	OptiHeat Control (3 step Residual heat indicator): continue cooking / keep warm /residual heat.

## GETTING TO KNOW YOUR CERAMIC COOKTOP (CONTINUED)

### Ceramic hotplates (WFE9546SD)

The cooktop is made from ceramic glass, a tough, durable material that withstands heating and cooling without breaking. It is strong enough to hold the heaviest utensils.

However, it must be remembered that as it is GLASS, it may break. Treat it accordingly!



1. Single cooking zone small 1200W
2. Single cooking zone medium 1800W
3. Triple cooking zone 2300/1600/800W
4. Multi-purpose double cooking zone 2200/1400W

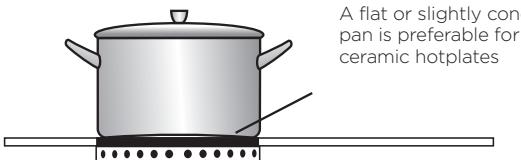
### **WARNING**

If the ceramic glass is cracked, switch off the appliance to avoid the possibility of electric shock.

The heating elements are concealed under the smooth glass surface which has a pattern to show the location of the elements.

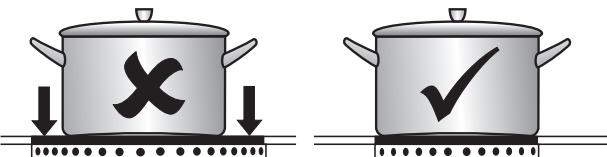
- Use pans with smooth, clean and dry bottoms to avoid scratching or burning residue into the glass.
- Ensure the pan bottom is the same size as the working element.
- We do not recommend ceramic glass pans because they do not conduct heat well.
- Stainless steel or enamelled saucepans are best.
- Do not use pans with copper or aluminium bottoms because they can leave traces which are difficult to remove from the glass.
- If buying new utensils select enamelled steel pans with 2-3mm thick bottoms or stainless steel pans with

sandwich bottoms 4-6mm thick. The pan bottom should be flat, or preferably, slightly concave at room temperature so that it lies flat on the glass surface when hot.



### ENVIRONMENT

The bottom of pans and cooking zones should be the same size

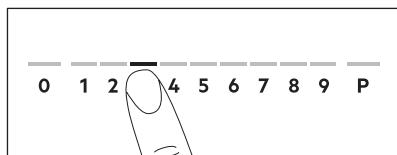


# USING YOUR CERAMIC COOKTOP

## Activating and deactivating

Press and hold ① to activate or deactivate the hob.

## Heat setting



1. Press the desired heat setting on the control bar.
2. To deactivate a cooking zone, press 0.

## Activating and deactivating the outer rings

You can manually adjust the cooking surface to the dimensions of the cookware.

Set a heat setting or the cooking zone.

Choose the symbol dedicated to the cooking zone:

### To activate the outer ring

Touch the symbol. The indicator appears.

### To activate another ring

Touch again. The subsequent indicator disappear.

### To deactivate the outer ring

Touch the symbol until the indicator disappear.



### IMPORTANT

When you activate the cooking zone but do not activate the outer ring the light that comes out from the zone may cover the outer ring. It does not mean that the outer ring is activated. To see if the ring is activated check the indicator.

## PowerBoost

Use the function to get a desired heat setting in a shorter time. When the function is on, the cooking zone operates at the highest heat setting in the beginning and continues to operate at the desired heat setting.

### To activate the function for a cooking zone

Touch P. Immediately touch a desired heat setting. The indicators above P and the chosen heat setting appear. You can select a new heat setting as long as the indicators are steady. If the indicator over the heat setting is blinking, a change of the heat setting will deactivate the function.

### To deactivate the function

Change the heat setting.

## OptiHeat Control (3 step Residual heat indicator)



### WARNING

/ / As long as the indicator is on, there is a risk of burns from residual heat.

The indicators / / appear when a cooking zone is hot. They show the level of the residual heat for the cooking zone you are currently using.

The indicator may also appear:

- For the neighbouring cooking zones even if you are not using them
- When hot cookware is placed on cold cooking zone
- When the hob is deactivated but the cooking zone is still hot.

The indicator disappears when the cooking zone has cooled down.

## USING YOUR CERAMIC COOKTOP (CONTINUED)

### Count Down Timer

Use this function to specify how long a cooking zone should operate during a single cooking session.

Set the heat setting for the selected cooking zone and then set the function.



#### IMPORTANT

You cannot activate the function while the Hob<sup>2</sup>Hood function is running.

1. Press appears on the timer display.
2. Press or to set the time (00-99 minutes).
3. Press to start the timer or wait 3 seconds. The timer begins to count down.

To change the time: select the cooking zone with and press or .

To deactivate the function: select the cooking zone with and press . The remaining time counts back to 00.

The timer finishes counting down, a signal sounds and 00 blinks. The cooking zone deactivates. Press any symbol to stop the signal and blinking.

### Minute Minder

You can use this function when the hob is activated but the cooking zones do not operate. The heat setting shows 00.



#### IMPORTANT

You cannot activate the function while the Hob<sup>2</sup>Hood function is running.

1. Press .
2. Press or to set the time.

The timer finishes counting down, a signal sounds and 00 blinks. Press any symbol to stop the signal and blinking.

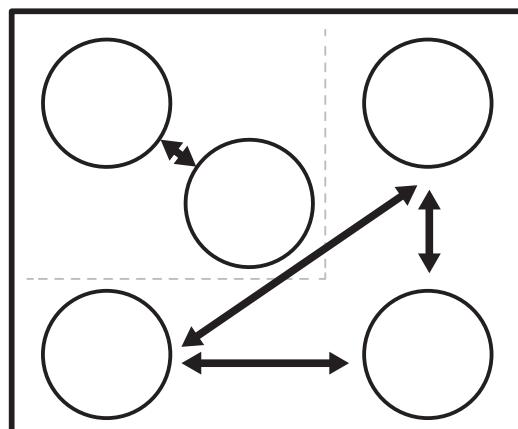
To deactivate the function: select the cooking zone with and press . The remaining time counts back to 00.

### Power management

If multiple zones are active and the consumed power exceeds the limitation of the power supply, this function divides the available power between all cooking zones (connected to the same phase). The hob controls heat settings to protect the fuses of the house installation.

- Cooking zones are grouped according to the location and number of the phases in the hob. Each phase has a maximum electricity loading. If the hob reaches the limit of maximum available power within one phase, the power of the cooking zones will be automatically reduced.
- The heat setting of the cooking zone selected last is always prioritised. The remaining power will be divided between the previously activated cooking zones in reverse order of selection.
- For cooking zones that have a reduced power, the control bar blinks and shows the maximum possible heat settings.
- Wait until the display stops flashing or reduce the heat setting of the cooking zone selected first. The cooking zones will continue operating with the reduced heat setting. Change the heat settings of the cooking zones manually, if necessary.

Refer to the illustration for possible combinations in which power can be distributed among the cooking zones.



## Menu structure

The table shows the basic menu structure.

## User settings

SYMBOL	Setting	Function options
<b>b</b>	Sound	On/Off (--)
<b>H</b>	Hood mode	0-6
<b>E</b>	Alarm/error history	The list of recent alarms/errors

## To enter user setting

Press and hold **①** for 3 seconds. Then, press and hold **②**. The settings appear on the timer of the left cooking zones.

## Navigating the menu

The menu consists of the setting symbol and a value. The symbol appears on the rear timer and the value appears on the front timer. To navigate between the settings press **③** on the front timer. To change the setting value press **+** or **-** on the front timer.

## To exit the menu

Press **①**

## OffSound Control

You can activate / deactivate the sounds in the Menu > User settings.



### IMPORTANT

Refer to "Menu structure".

When the sounds are off you can still hear the sound when:

- You touch **①**.
- The time comes down.
- You press an inactive symbol.

## Automatic Switch Off

The function deactivates the hob automatically if:

- All of the cooking zones are deactivated,
- You do not set any heat setting or fan speed setting after the activation of the hob.
- You spill something or put something on the control panel for more than 10 seconds (a pan, a cloth, etc.). A signal sounds and the hob deactivates. Remove the object or clean the control panel.
- the appliance gets too hot (e.g. when a saucepan boils dry). Let the cooking zone cool down before you use the hob again.
- You do not deactivate a cooking zone or change the heat setting. After some time, the hob deactivates.

The relation between the heat setting and the time after which the appliance deactivates:

HEAT SETTING	The hob deactivates after
<b>1-2</b>	6 hours
<b>3-4</b>	5 hours
<b>5</b>	4 hours
<b>6-9</b>	1.5 hours

## Pause

This function sets all cooking zones that operate to the lowest heat setting.

When the function operates, **①** and **②** can be used. All other symbols on the control panels are locked.

The function does not stop the timer functions.

1. To activate the function : press **②**. The heat setting is lowered to 1.
2. To deactivate the function : press **②**. The previous heat setting comes on.

## USING YOUR CERAMIC COOKTOP (CONTINUED)

### Lock

You can lock the control panel while the hob operates. It prevents an accidental change of the heat setting.

Set the heat setting first.

To activate the function: press . To deactivate the function: press  again.



### IMPORTANT

The function prevents an accidental operation of the hob.

To activate the function: press . Do not set any heat setting. Press  and hold for 3 seconds, until the indicator above the symbol appears. Deactivate the hob with .



### IMPORTANT

The function stays active when you deactivate the hob. The indicator above  is on.

To deactivate the function: press . Do not set any heat setting. Press  and hold for 3 seconds, until the indicator above the symbol disappears. Deactivate the hob with .

Cooking with the function activated: press  , then press  for 3 seconds, until the indicator above the symbol disappears. You can operate the hob. When you deactivate the hob with  the function operates again.

### Hob<sup>2</sup>Hood

It is an advanced automatic function which connects the hob to a special hood. Both the hob and the hood have an infrared signal communicator. Speed of the fan is denied automatically on basis of mode setting and temperature of the hottest cookware on the hob. You can also operate the fan from the hob manually.



### IMPORTANT

For most of the hoods the remote system is originally deactivated. Activate it before you use the function. For more information refer to hood user manual.

### Operating the function automatically

To operate the function automatically set the automatic mode to H1 – H6. The hood reacts whenever you operate the hob. The hob recognizes temperature of the cookware automatically and adjusts the speed of the fan.

### Automatic modes

	Automatic light	Boiling <sup>1)</sup>	Frying <sup>2)</sup>
Mode H0	Off	Off	Off
Mode H1	On	Off	Off
Mode H2 <sup>3)</sup>	On	Fan speed 1	Fan speed 1
Mode H3	On	Off	Fan speed 1
Mode H4	On	Fan speed 1	Fan speed 1
Mode H5	On	Fan speed 1	Fan speed 2
Mode H6	On	Fan speed 2	Fan speed 3

<sup>1)</sup> The hob detects the boiling process and activates fan speed in accordance with automatic mode.

<sup>2)</sup> The hob detects the frying process and activates fan speed in accordance with automatic mode.

<sup>3)</sup> This mode activates the fan and the light and does not rely on the temperature.

## Changing the automatic mode

1. Deactivate the hob.
2. Press  for 3 seconds. The display comes on and goes off.
3. Press  for 3 seconds.
4. Press  a few times until h comes on.
5. Press  of the timer to select an automatic mode.



### IMPORTANT

To operate the hood directly on the hood panel deactivate the automatic mode of the function.

When you wish cooking and deactivate the hob, the hood fan may still operate for a certain period of time. After that time the system deactivates the fan automatically and prevents you from accidental activation of the fan for the next 30 seconds.

## Operating the fan speed manually

You can also operate the function manually. To do that press  when the hob is active. This deactivates automatic operation of the function and allows you to change the fan speed manually. When you press  you raise the fan speed by one. When you reach an intensive level and press  again you will set fan speed to 0 which deactivates the hood fan. To start the fan again with fan speed 1 press .



### IMPORTANT

To activate automatic operation of the function, deactivate the hob and activate it again.

## Activating the light

You can set the hob to activate the light automatically whenever you activate the hob. To do so set the automatic mode to H1 - H6.



### IMPORTANT

The light on the hood deactivates 2 minutes after deactivating the hob.

## When you operate the hob with the function:

- Protect the hood panel from direct sunlight.
- Do not spot halogen light on the hood panel.
- Do not cover the hob control panel.
- Do not interrupt the signal between the hob and the hood (e.g. with the hand, a cookware handle or a tall pot). See the picture.

## Cookware

- The bottom of the cookware must be as thick and as possible.
- Ensure pan bases are clean and dry before placing on the hob surface.
- In order to avoid scratches, do not slide or rub the pot across the ceramic glass.



### IMPORTANT

Cookware made of enameled steel and with aluminium or copper bottoms can cause a colour change on the glass ceramic surface.

## Öko Timer (Eco Timer)

To save energy, the heater of the cooking zone deactivates before the count down timer sounds. The difference in the operation time depends on the heat setting level and the length of the cooking operation.

# USING YOUR OVEN

## Understanding your oven functions

### AirFry



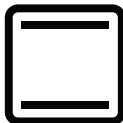
Your cooker is supplied with an "AirFry". The AirFry enables advanced convection cooking without having to turn the food, giving crispy great tasting results in a shorter time without all the oil. This is suitable for chips, chicken wings, nuggets and similar products. Heat comes from the elements surrounding the fans as well as the smaller element above the food. Food items should be placed onto the mesh tray, spread out evenly and positioned in the middle of the oven. Set the function to "AirFry" and set the temperature as recommended.

### Fan Bake



Heat comes from the elements surrounding the fans. The fans circulate the hot air around the oven cavity so that you can put your food in different places in the oven and still cook them at the same time. You can use the "Fan Bake" function for multi-shelf cooking, reheating cooked foods, pastries and complete oven meals. It will cook at a lower temperature and be faster than baking. Please note that some variation in browning is normal.

### Bake



Heat comes from two elements, one above and one below the food. The bottom element is a clean heat element and is below the floor of the oven. Both elements are controlled by the thermostat and will turn on and off to maintain the set temperature. You can use the "Bake" function for a single tray of biscuits, scones, muffins, cakes, slices, casseroles, baked puddings, roasts and delicate egg dishes.

### Pizza



"Pizza" is a combination of "Base heat" and "Fan bake" and offers you the combined benefits of both functions. Heat comes from the element surrounding the fan as well as the clean heat element below the oven floor. The "Pizza" function is ideal for foods that require cooking

and browning on the base. It is great for foods such as pizzas, quiches, meat pies and fruit pies. Simply place the food in the middle of the oven and set the desired temperature.

### Base Heat



Heat comes from the element below the floor of the oven. The Element is controlled by the thermostat and will turn on and off to maintain the set temperature. The "Base Heat" function can be used to add extra browning to the bases of pizzas, pies and pastries. Cook in the lower half of the oven when you are using only one shelf. For best results, use silver or shiny trays.

### Fan & Grill



"Fan Grill" offers you the benefits of both "Bake" and traditional "Grill" functions. The grill element turns on and off to maintain the set temperature while the fans circulate the heated air. The oven door remains closed for fan grill. You can use "Fan Grill" for large cuts of meat to give you a result that is similar to "rotisserie" cooked meat. Put your food on a shelf in the second lowest shelf position. Put the grill dish on the lowest shelf position to catch any spills. When using "Fan Grill" it is not necessary to turn the food over during the cooking cycle. Set the temperature to 180°C.

### Maxi Grill



"Maxi Grill" directs radiant heat from 2 powerful upper elements onto the food. You can use the "Maxi Grill" function for tender cuts of meat, steak, chops, sausages, fish, cheese toasties and other quick cooking foods. Grill with the oven door closed. "Maxi Grill" allows you to take full advantage of the large grill dish area and will cook faster than normal "Grill". For best results it is recommended to preheat your grill for 3 minutes. This will help seal in the natural juices of steak, chops etc. for a better flavour. You can slide your grill dish into either of the 2 spaces within the upper pairs of support rails.

## Steam Assisted Clean



This function assists in the removal of food residue from inside the oven. This method is effective in removing light soiling only. It is not effective in removing stubborn baked-on stains. This function can only be used when the oven is cold.

## Cooling/Venting fan

Your built-in appliance is fitted with a cooling fan. This prevents your kitchen cabinet from overheating and reduces the condensation inside the oven. It will operate whenever you are using your oven or grill and will blow warm air across the top of the oven door. In some appliances the cooling fan may continue to operate after the appliance is turned off. It will switch off by itself once oven is cool

## Condensation

Excess condensation may fog the oven door. This may happen when you are cooking large quantities of food from a cold start. You can minimise condensation by:

- Keeping the amount of water used whilst cooking to a minimum.
- Making sure that the oven door is firmly closed.
- Baking custard in a baking dish that is slightly smaller than the water container.
- Cooking casseroles with the lid on.

*NOTE: If you are using water in cooking, this will turn to steam and may condense outside your appliance. This is not a problem or fault with your oven.*

## Operating your oven temperature and function selectors

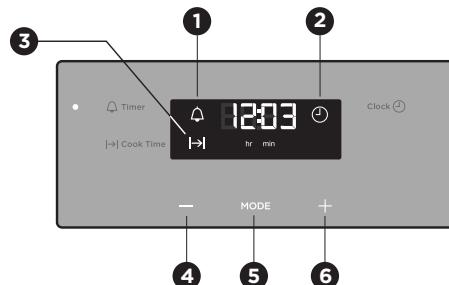
To set the oven, turn the function selector to the desired cooking function and then turn the temperature selector to the desired temperature. An indicator light above the temperature selector will come on. When the temperature is reached the heating source switches itself off and the indicator light goes out. When the oven temperature falls below the desired setting, the heating source switches on and the indicator light comes on again.

Once the food is cooked, turn the temperature selector off in an anti-clockwise direction. Do not force it right round in a clockwise direction as this will result in damage to the thermostat. Turn the multifunction selector off.

## On completion of cooking

- The heat source will turn off, the timer will beep and the cook time 'indicators' will flash.
- Even though the heating element turns off the oven will still retain substantial heat. This will continue to cook the food until it is removed or the oven cools down. If you do not plan on being present when the oven turns off, you should take this extra heating time into account.
- Turn the function and temperature controls to the off position.
- Press any button to stop the timer beeping.

## Operating the touch control clock



1. On when timer is set
2. Time of day icon
3. Cook time icon
4. Minus
5. Touch to toggle through timer modes
6. Plus

## Setting the time of day

Before the appliance can be used, the time must be set.

After the appliance has been electrically connected, '12:00' will be displayed and the clock icon will flash.

To set the time of day in hours and minutes touch the or symbols. Refer to the diagram above.

5 seconds after the last change, the clock icon will disappear, confirming the time has been set. Once the time has been entered, the clock advances minute by minute.

*NOTE: The clock has a 24 hour display.*

## Change the time of day (Daylight saving)

1. Press **MODE** until the clock icon begins flashing.
2. Press or to change the time. 5 seconds after the last change, the clock icon will disappear, confirming the time has been set.

## USING YOUR OVEN (CONTINUED)

### Setting the timer

1. Touch the **MODE** symbol until the timer  icon begins flashing.
2. Set the countdown time you want by using  and . 5 seconds after the last change the timer  icon will stop flashing and the countdown will start in minutes.
3. To stop the beeper, touch any symbol.
4. Maximum countdown time is 2hrs 30mins.

### Setting the cooking duration

1. Check the clock displays the correct time of day.
2. Select the desired oven function and temperature. The oven indicator light will glow and the heating source will come on.
3. Press **MODE** until the cook time  icon begins flashing.
4. Set the cooking duration you want by using  or . 5 seconds after the last change, the cook time  icon will stop flashing, and the time of day will be displayed.

*NOTE: Do not forget to add preheating time if necessary.*

### To check or cancel settings

1. To check settings, touch the **MODE** symbol until the desired setting is displayed. The relevant icon will flash.
2. To cancel 'auto shut off', touch the **MODE** symbol until the cook time  icon flashes. Touch and hold the  symbol until the clock no longer reverses (at 0:00 a beep will be heard). This automatically cancels 'auto shut off'. If the temperature and function knobs are still at a setting, the oven will start once the cook time  icon stops flashing. Because 'auto off' is cancelled the oven will continue to heat until it is manually turned off.

### On completion of cooking

The oven will turn off, the timer will beep and the cook time  icons will flash.

1. Turn the function and temperature controls to the off position.
2. Press  or  or **MODE** to stop the timer from beeping.

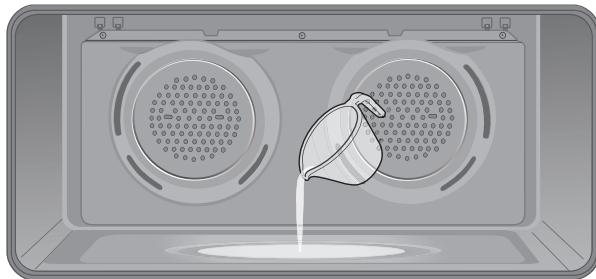
Your WFE9546SD has the ability to add steam while baking. Cooking with steam is a great addition to straight 'hot air' cooking. Steam brings out all the natural flavours and goodness in the food, cooks evenly from surface to centre and retains more nutrients and vitamins. Steam assisted cooking consistently produces juicy, succulent interiors with crisp, golden exteriors.



## WARNING

Risk of burns and damage to the appliance.

- Do not open the appliance door when the steam function operates, with the exception of preheating.
- Open the appliance door with care after the steam function stops.
- Refer to cleaning the appliance for cleaning after the steam function operates.



1. Open the oven door.
2. Fill the cavity well with 200ml of water (only when the oven is cold).
3. Set the 'EasyBake +Steam' function.
4. Set the temperature using the + and - symbols.
5. Preheat the oven for 10 minutes or according to the recipe suggestions.
6. Place food in the appliance and close the oven door.



## CAUTION

Do not refill the cavity well with water during cooking or when the oven is hot to avoid damage to enamel.



## WARNING

Make sure that the appliance is cool before you remove the remaining water from the cavity well.

### Get to know your new oven with this 'Simple Test Cake'

Although we strive for a perfect performing oven, it's possible that there will be some variation in colour when baking. Therefore, we suggest this simple, easy and delicious to make Simple Test Cake, it can help you understand your new oven. All ovens do sometimes have hot or cold spots, therefore it is important to judge with your eye as you may require to rotate during baking.

### 'Simple Test Cake'

125g butter, softened to room temperature

1 cup caster sugar

1 teaspoon pure vanilla essence

4 large eggs

2 cups self-raising flour

pinch of salt

4 tablespoons (80ml) full-cream milk

#### Method:

1. Butter base and sides of two 20cm straight-sided round or square cake pans. Then line the base with grease proof or baking paper.
2. Preheat oven to moderate '180°C' (170°C fan forced) and ensure oven shelf is in the centre position of oven.
3. Cream softened butter and sugar until light in colour.
4. Add vanilla essence.
5. Then eggs one at a time, beating well after each addition.
6. Sift flour and salt into the mixture and beat until well combined.
7. Add milk and beat or stir to combine.
8. Spoon mixture equally between prepared cake pans.
9. Bake in preheated oven, middle shelf for about 25 to 35 minutes or until when tested with a fine cake skewer it comes out clean, or the edges of the cakes have come away slightly from the sides of the cake pans.
10. Remove from oven to wire cake rack and rest for 5 minutes before removing from cake pans.  
Cool completely.

To Serve: sandwich together with your favourite jam or conserve, and dust top with pure icing sugar.

*NOTE: If desired substitute butter for either margarine or olive oil spread. Recipe is based on the Australian standard metric 250ml cup and 20ml tablespoon sets.*

- For best baking results preheat oven for 30 minutes.
- Select the correct shelf location for food being cooked.
- The grill tray can be used in the oven as a baking dish, except in oven shelf location 1.
- Make sure dishes will fit into the oven before you switch it on.
- Keep edges of baking dishes at least 40mm from the side of the oven. This allows free circulation of heat and ensures even cooking.
- Do not open the oven door more than necessary.
- Do not place foods with a lot of liquid into the oven with other foods. This will cause food to steam and not brown.
- After the oven is turned off it retains the heat for

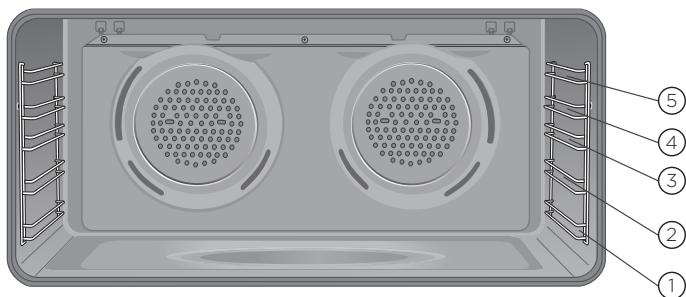
## USING YOUR OVEN (CONTINUED)

some time. Use this heat to finish custards or to dry bread.

- Do not use a lot of cooking oil when roasting. This will prevent splattering oil on the sides of the oven and the oven door. Polyunsaturated fats can leave residue which is very difficult to remove.
- When cooking things which require a high heat from below (e.g. tarts), place the cooking dish on a scone tray in the desired shelf position.
- For sponges and cakes use aluminium, bright finished or non-stick utensils.
- Remove unnecessary trays or dishes when roasting or baking.

### Oven shelf location

Your freestanding oven has 5 positions for mounting the shelves. These are numbered from 1 (the lowest shelf position) to 5 (the highest shelf position). See diagram.



To give maximum space above and below the shelves, load them in this way:

- When cooking with 1 shelf, use position 2 or 3.
- When cooking with 2 shelves, use position 1 and 3.
- When grilling use position 4 or 5.

NOTE: Use the oven efficiently, by cooking many trays of food at the same time e.g. 2 trays of scones, small cakes or sausage rolls.

## Cooking guide

### Choosing the best oven settings

The following table is intended as a guide and experience may show some variation in cooking times necessary to meet individual requirements. We recommend that you preheat your oven for 30 minutes.

#### Modes without Oven Fan

FOOD		TEMPERATURE °C	OVEN SHELF POSITION*	TIME IN MINUTES
Scones	Plain or fruit	220	2 or 3	10 - 15
Biscuits	Rolled	170	3	13 - 18
	Spooned	190	3	13 - 18
	Shortbread biscuits	160	3	30 - 35
Meringues	Hard - individual	110	3	90
	Soft - individual	180	3	15 - 20
	Pavlova - 6 egg	110	3	75
Cakes	Cupcakes	190	2 or 3	15 - 20
	Sponge - 4 egg	180	2 or 3	20 - 30
	Shallow butter cake	180	3	25 - 30
Pastry - short crust	Cornish pasties	200	3	40 - 45
	Custard tart	200/180	3	Pastry 8/200 Whole tart 10/200 & 20/180
Pastry - choux	Cream puffs	210	3	25 - 30
Yeast goods	Bread	210	3	25 - 30

#### Modes with Oven Fan

FOOD		TEMPERATURE °C	OVEN SHELF POSITION*		TIME IN MINUTES
			SINGLE SHELF	MULTI SHELF	
Scones	Plain or fruit	210	2 or 3	1 & 3	10 - 15
Biscuits	Rolled	150	2 or 3	1 & 3	13 - 18
	Spooned	180	2 or 3	1 & 3	13 - 18
	Shortbread	150	2 or 3	1 & 3	13 - 18
Meringues	Hard - individual	100	2 or 3	1 & 3	90
	Soft - individual	165	2 or 3	1 & 3	15 - 20
	Pavlova - 6 egg	100	2 or 3	1 & 3	75
Cakes	Cupcakes	180	2 or 3	1 & 3	15 - 20
	Sponge - 4 egg	170	2 or 3	1 & 3	20 - 30
	Shallow butter cake	170	2 or 3	1 & 3	25 - 30
	Rich fruit cake	170	2 or 3	1 & 3	60
Pastry - short crust	Cornish pasties	180	2 or 3	1 & 3	40 - 45
	Custard tart	190/170	2 or 3	1 & 3	20 - 30
	Whole tart				Pastry 8/190 Whole tart 10/190 & 20/170
Pastry - choux	Cream puffs	200	2 or 3	1 & 3	25 - 30
Yeast goods	Bread	200	3	1 & 3	25 - 30

\* Counting from the bottom shelf up.Oven shelf location

## COOKING GUIDE (CONTINUED)

### Air Fry Cooking

The Air Fry feature works best for single baking. Air Fry is suitable for French Fries, Chicken Wings, Chicken Nuggets and similar products. See settings in the table below:



#### IMPORTANT

- Air Fry is designed for single shelf cooking.
- Food should be arranged in a single layer on the Air Fry Tray.
- A separate tray should be placed on the bottom shelf position to catch any fat or crumbs dropping from the Air Fry Tray during cooking. **This tray must be removed for normal baking.**
- **Some experimenting may be required to find the best cooking time.**
- Food may need to be removed early and should be checked at minimum recommended bake time.
- Some frozen dense food with cook times less than 15 minutes may require additional baking time.

#### To set the Air Fry Function:

1. Arrange food on to the Air Fry tray.
2. Select Air Fry setting and suggested temperature from the table below.
3. For best results pre-heat the oven
4. When the oven reaches the set temperature place the Air Fry tray on the suggested oven shelf position.

*NOTE: Set the minute minder for the minimum suggested time and check for desired results when timer ends.*

5. When cooking is complete turn the oven off.
6. Clean Air Fry after each use. Wash the tray in the sink with warm soapy water and a stainless-steel scourer.

## AirFry Cooking Guide

We recommend that you pre-heat the oven for 5 minutes for the best AirFry performance.

FOOD		TEMPERATURE °C	OVEN SHELF POSITION*	TIME IN MINUTES
Potatoes	Frozen chips	220	2 or 3	18 - 20
	Potato wedges	220	3	20 - 23
Coated/battered goods	Chicken drummetts/wingettes with a dry rub	220	3	18 - 20
	Fresh Barramundi fillet with a crumb	210	3	18 - 20
Frozen goods	Chicken nuggets	230	3	18 - 20
	Crumbed fish	210	3	18 - 20
	Dim sims	230	3	18 - 20
	Hash browns	230	3	18 - 20
Steak	Scotch fillet, seared first	220	2 or 3	8 - 12 (med/rare)

### NOTES:

*These were the foods that best performed using the AirFry tray.*

*A tray should be placed on the bottom shelf position covered with foil to catch any of the fat.*

## Grilling Guide



### WARNING

Always clean the grill/oven dish after every use. Excessive fat build up may cause a fire.

### Grilling is conducted with the oven door closed

As a method of cooking, grilling can be used to:

- Enhance the flavours of vegetables, fish, poultry and meat.
- Seal the surface of the food and retain the natural juices.

This table shows how to grill different types of meat:

Beef	Tenderloin, rump, sirloin. Brush with oil or melted butter, especially if the meat is very lean.
Lamb	Loin chops, short loin chops, chump chops, and forequarter chops. Remove skin or cut at intervals to stop curling. Brush with oil or melted butter.
Sausages	Prick sausages to stop skin from bursting.
Poultry	Divide into serving pieces. Brush with oil.
Fish	Brush with oil or melted butter and lemon juice.
Bacon	Remove rind. Grill flat.

### Guide to better grilling

Steak	15 - 20 minutes
Chops	20 - 30 minutes
Fish	8 - 10 minutes
Bacon	4 - 5 minutes

No definite times can be given for grilling because this depends on your own tastes and the size of the food. These times should only be used as a guide and remember to turn the food over halfway through the cooking process.

For better grilling results, follow these easy instructions:

1. Preheat grill for at least 3 minutes.
2. Choose only prime cuts of meat or fish. If the cut is less than 5mm thick it will dry out. If the cut is more than 40mm thick, the outside may burn whilst the inside remains raw.
3. Do not place aluminium foil under the food as this prevents fats and oils from draining away, which could result in a fire.
4. Baste the food during cooking with butter, olive oil or marinade. Grilled food is better if marinated before cooking.
5. Use tongs to turn food as a fork pierces the surface and will let juices escape.

### Fan Grill

The "Fan Grill" assists the grilling process by circulating the heat evenly around the food. The recommended temperature setting is 180°C for all fan grilling functions.

1. Place the grill dish on the bottom rack.
2. Place meat/poultry on an oven shelf above the grill dish.

**WIPE OFF ANY OIL OR FAT WHICH SPATTERS WHILE THE OVEN IS STILL WARM.**

## COOKING GUIDE (CONTINUED)

PROBLEM	CAUSES	REMEDIES
Uneven cooking:	<ul style="list-style-type: none"> <li>• Incorrect shelf position.</li> <li>• Oven tray too large.</li> <li>• Trays not centralised.</li> <li>• Air flow in oven uneven.</li> <li>• Grill dish affecting thermostat.</li> </ul>	<ul style="list-style-type: none"> <li>- Select shelf that puts food in the centre of the oven.</li> <li>- Experiment with other trays or dishes.</li> <li>- Centre trays.</li> <li>- Rotate food during cooking.</li> <li>- Remove grill dish from oven on bake modes.</li> </ul>
Baked products too brown on top:	<ul style="list-style-type: none"> <li>• Oven not preheated.</li> <li>• Baking tins too large for the recipe.</li> <li>• Baking tins not evenly spaced.</li> <li>• Products not evenly sized or spaced on trays.</li> <li>• Baking temperature too high.</li> </ul>	<ul style="list-style-type: none"> <li>- Preheat the oven.</li> <li>- Use correct size tins.</li> <li>- Stagger baking tins at least 3cm between tins and the oven walls.</li> <li>- Make into same size and shape, &amp; spread evenly over trays.</li> <li>- Lower the temperature.</li> </ul>
Baked products too brown on bottom:	<ul style="list-style-type: none"> <li>• Baking tins too large for the recipe.</li> <li>• Baking tins are dark metal or glass.</li> <li>• Food too low in the oven.</li> <li>• Oven door opened too frequently during baking.</li> <li>• Baking temperature too high.</li> <li>• Grill dish affecting thermostat.</li> </ul>	<ul style="list-style-type: none"> <li>- Use correct size tins.</li> <li>- Change to shiny, light tins or lower the temperature by 10°C.</li> <li>- Cook one shelf higher.</li> <li>- Don't open the oven door until at least half the cooking time has passed.</li> <li>- Lower the temperature.</li> <li>- Remove grill dish from oven on bake modes.</li> </ul>
Cakes have a cracked, thick crust:	<ul style="list-style-type: none"> <li>• Baking temperature too high.</li> <li>• Food too high in oven.</li> <li>• Cake batter over mixed.</li> <li>• Pan too deep.</li> <li>• Baking pans dark.</li> </ul>	<ul style="list-style-type: none"> <li>- Lower the temperature.</li> <li>- Cook one shelf lower.</li> <li>- Mix just long enough to combine ingredients.</li> <li>- Check size of pan and use recommended size.</li> <li>- Change to shiny pans.</li> </ul>
Baked products are pale, flat and undercooked:	<ul style="list-style-type: none"> <li>• Baking temperature too low.</li> <li>• Food too low in oven.</li> <li>• Baking time too short.</li> <li>• Incorrect tin size.</li> </ul>	<ul style="list-style-type: none"> <li>- Raise the temperature.</li> <li>- Cook one shelf higher.</li> <li>- Increase cooking time.</li> <li>- Use correct size tin.</li> </ul>
Cakes fallen in the centre:	<ul style="list-style-type: none"> <li>• Baking temperature too low.</li> <li>• Baking time too short.</li> <li>• Proportions of ingredients incorrect in the recipe.</li> <li>• Opening door too early in baking.</li> </ul>	<ul style="list-style-type: none"> <li>- Raise the temperature.</li> <li>- Increase cooking time.</li> <li>- Check recipe.</li> <li>- Do not open the door until the last quarter of cooking time.</li> </ul>
Roast meat and potatoes not browning in fan oven:	<ul style="list-style-type: none"> <li>• Poor hot air circulation.</li> <li>• Grill dish affecting thermostat.</li> </ul>	<ul style="list-style-type: none"> <li>- Elevate food onto a rack to allow air circulation.</li> <li>- Remove grill dish from oven on bake modes.</li> </ul>
Juices running out of meat:		<ul style="list-style-type: none"> <li>- Do not pierce meat with fork, turn with tongs.</li> </ul>
Grilled meats overcooked on outside and raw in the centre:		<ul style="list-style-type: none"> <li>- Grill at lower insert position.</li> </ul>
Grilled chops and steaks curling:		<ul style="list-style-type: none"> <li>- Cut into fat every 2cm (1/2").</li> </ul>

# DEALING WITH COOKING PROBLEMS

## **WARNING**

- Always make sure that the oven is electrically isolated before cleaning. This can be done by the functional switch nearby.
- Do not line the bottom of the oven with foil or cookware.
- Do not use steam cleaners.

## **Stainless steel**

## **WARNING**

- The oven door trim, the control panel and the storage compartment are decorated with a special stainless steel that resists finger marks and should only be cleaned with warm water and a mild detergent. Do not use stainless steel cleaners, abrasive cleaners or harsh solvents on these parts.

*NOTE: Make sure you follow the polish or brushing lines in the stainless steel.*

- All grades of stainless steel can stain, discolour or become greasy. You must clean these regularly by following the procedures below if you want your appliance to look its best, perform well and have a long life.
- Care must be taken when wiping exposed stainless steel edges, they can be sharp!
- The stainless steel gas hob can be cleaned with stainless steel cleaners if it becomes soiled or discoloured.
- A suitable cleaner can be purchased from Electrolux Customer Care Centres.

## **Glass**

- Glass surfaces on doors and control panels are best cleaned immediately after soiling.
- A damp cloth may help remove baked on food deposits.

## **WARNING**

- The door glass on this appliance is made from a tough, durable material that withstands heating and cooling without breaking. However, it must be remembered that it is GLASS, it may break. Treat it accordingly! Should you have any questions about the glass in your new appliance, please contact the customer care centre by dialling 13 13 49.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door since they can scratch the surface, which may result in the shattering of glass.

## **Grill**

- Always keep the grill dish and grill dish insert clean, as any fat deposits may catch fire.

## **Ceramic hotplate**

- Remove all spilt food and fat with a razor blade scraper, while the ceramic glass is still warm but not hot. Wipe clean with dishwashing detergent on a damp cloth.
- If aluminium foil, plastic items or high sugar content foods are allowed to melt on the ceramic glass, clean immediately with a razor blade scraper before the surface has cooled down, otherwise pitting of the surface can occur.

*NOTE: Items with high sugar content not only include jam and fruit, but also vegetables such as peas, tomatoes and carrots.*

- When the ceramic glass is cool, apply a suitable ceramic glass cleaner.
- It is important to follow the cleaner manufacturer's instructions. Remove any cleaning residue from the surface as staining of the cooktop may occur.
- Do not use abrasive sponges or scourers, as they may scratch the surface.
- Any pitting, staining, scratches or other surface deterioration is excluded from the warranty.
- Sometimes surface stains appear to be 'bubble' marks under the ceramic glass. These can be cleaned off with a razor blade scraper and ceramic cleaner.

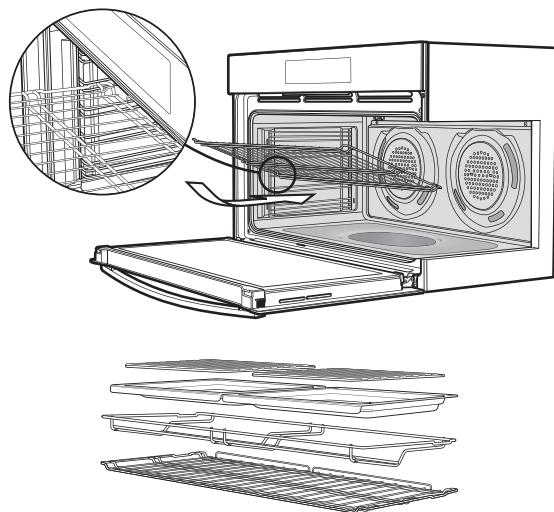
## **Oven**

- Always keep your appliance clean. Ensure that fats and oils do not accumulate around elements, burners or fans.
- Always keep the oven dish, baking trays, grill dish and grill dish inserts clean, as any fat deposits may catch fire.
- Always wrap your meats in foil or an oven roasting bag to minimise cleaning. Any polyunsaturated fats can leave a varnish-like residue which is very difficult to remove.

## **Removing the trays and shelves from your appliance**

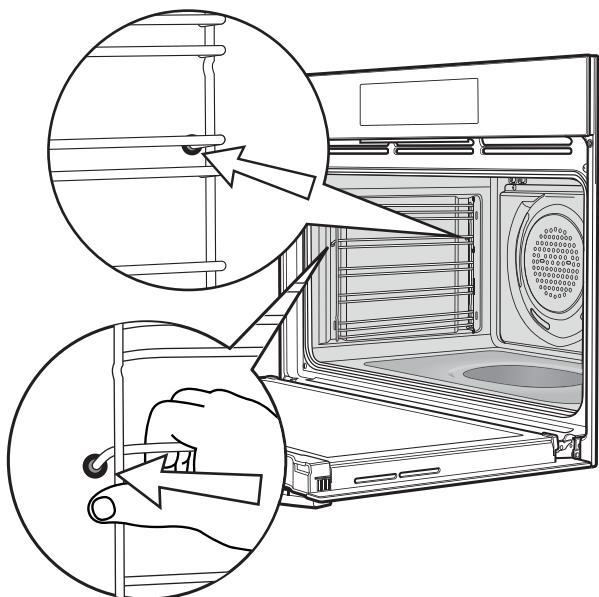
- Slide the dish and grill tray towards you until they reach the front stop.
- Tilt them up at the front to clear the side supports, taking care not to spill the contents.
- Lift them clear.
- Wash the tray and shelves in hot soapy water.
- Reverse the above steps to put the grill tray and shelves back again.
- Ensure that they are placed between the 2 support wires.

## CLEANING YOUR OVEN



### Removing the side racks or shelf supports

- Grasp the shelf support at the front.
- Pull it firmly inwards





## CAUTION

Ensure the appliance is off and cool before cleaning.

### Enamel (on burner skirts and trivets)

Persistent stains may require rubbing with a nylon scourer or creamed powder cleansers. Household enamel cleaners are available, follow the manufacturer's instructions in their use. **Harsh abrasive cleaners, powder cleaners, steel wool or wax polishes should not be used.**

### Stainless steel

Simply wipe with a soft cloth using warm water and a mild detergent and rinse with clean water. Where stainless steel has become extremely dirty or discoloured, use a stainless steel cleaner – but be sure to follow the brushing lines.



## CAUTION

If the ceramic glass surface is cracked, switch off the appliance immediately to avoid the possibility of electric shock.

Do's	Don'ts
Use pots with a flat base.	Do not slide pots across the glass as this can results in scratches to the surface
Clean when cold unless sugar spills which should be removed with a ceramic scraper.	Do not clean when hot as it is dangerous and cleaning products can burn and stain.
Clean after every use with a sponge and soapy water then dry.	Do not leave food residues or water on the ceramic as the contamination can damage the ceramic and screening printed graphics
Use a non-scratch scourer (usually blue in colour) if required.	Do not use steel wool or scourer pads that are not specified as non-scratch (usually green in colour). Heavy duty scourers are too abrasive
Difficult stains should be removed with a ceramic scraper and cleaning cream specific for ceramic glass cooktops. Cerapol	Do not use general abrasive cleaners as these can cause micro-scratches, dulling the glass surface and increasing the likelihood of contamination embedding into the glass
At least once per week use ceramic sealer cream. Ceraseal	Do not use the ceramic top as a cutting board or work bench as this will cause scratches.

## Ceramic Cooktop Cleaning

### CUSTOMER ADVICE

Sometimes SURFACE stains appear to be a “bubble” mark under the ceramic glass. These can be cleaned off with a razor blade scraper and ceramic cleaner.

Keeping the ceramic cooktop clean and protected will keep it in good condition and help avoid breakage.



**Ceramic Scraper**  
**0383001001**



**Cerapol Cleaner**  
**ACC019**



**Ceraseal Protector**  
**ACC018**

Available at the following web shops.  
<https://shop.electrolux.com.au>

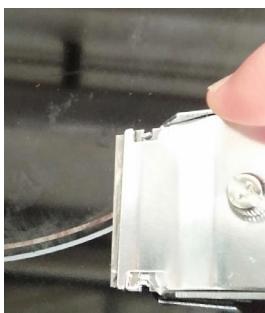
If the deposit is minimal, simply wipe off with a dry cloth.

If the deposit is more stubborn, clean off with a moist soapy sponge then rinse off.

If the deposit still does not clean off easily, use a non-abrasive nylon scratch pad and special purpose ceramic glass cleaning agent such as Cerapol cleaner (ACC019 - Available from our web shop).

If the deposits are still burnt on and above methods did not work, use a specially designed ceramic glass scraper (0383001001 - Available from our web shop).

After having successfully cleaned the cooktop, apply a ceramic glass conditioner Ceraseal protector (ACC018 - Available from our web shop). The conditioner will leave a protective coating that will help prevent future stains from becoming baked on. Marks which appear to be bubbles under the ceramic will also clean off. Use Ceraseal (ACC018) to help protect the ceramic and allow for easier cleaning. Polish on with a dry clean cloth.



Marks which appear to be bubbles under the ceramic will also clean off.



Use Ceraseal (ACC018) to help protect the ceramic and allow for easier cleaning. Polish on with a dry clean cloth.



## **Stainless Steel Cooktop Cleaning**

**NOTE:** Ensure any oil is cleaned off the hob before use, otherwise it may cause the hob to turn a yellowish colour. All grades of stainless steel may stain, discolour or attain an adhering layer of grime in normal operation. To achieve maximum surface appearance, stainless steel must be kept clean.

<b>Do's</b>	<b>Don'ts</b>
Clean in the direction of stainless steel brushing lines.	Do not clean against the stainless steel brushing lines as this will cause scratching.
Wash with warm soapy water.	Do not use caustic cleaners.
For stains use a specific stainless-steel cleaner ACC031.	Do not use abrasive cleaners, scourers or steel wool as this will cause scratching.
Always clean the stainless steel after food spillage.	Some foods may discolour the stainless steel.
Use the correct sized pot as described in the owner manual.	Do not oversized pots as they can reflect heat onto the stainless steel causing discolouration.

**NOTE:** Do not use stainless steel cleaners on oven doors.



**Steel Kleen**  
ACC032



**Steel Power**  
ACC031

**Available at the following web shops or distributors.**  
<https://shop.electrolux.com.au/>

Remove deposits with a soft cloth and warm soapy water then wipe with a dry soft cloth. If there are signs of yellowing

or stubborn stains, use a suitable stainless steel cleaner Steel Kleen (ACC032 - Available from our web shop), apply with a soft cloth and clean in the direction of the stainless steel grain only.

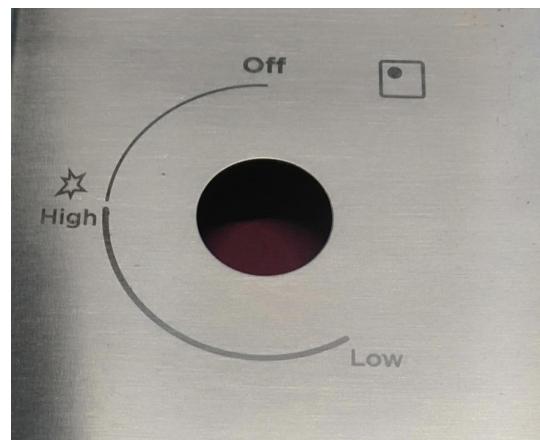
After the cooktop is clean, apply stainless steel protectant Steel Power (ACC031 - Available from our web shop) which

will leave a protective coating to help prevent future stains from occurring.

### **Before**



### **After**



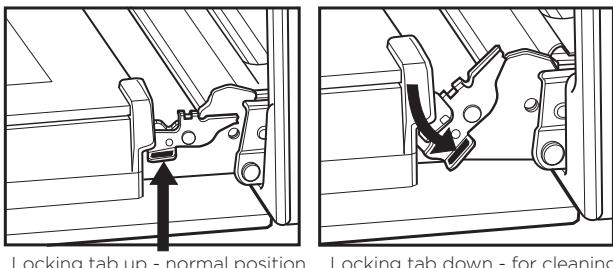
## CLEANING YOUR OVEN ACCESSORIES

### Cleaning your oven door

The oven door has been designed to allow the two inner door glasses to be removed for cleaning without removing the door from the product.

Removing the inner door glass for cleaning:

- Open the door fully to gain access to the hinges.
- Push down the hinge locking tab as shown in the diagram on both sides of door.

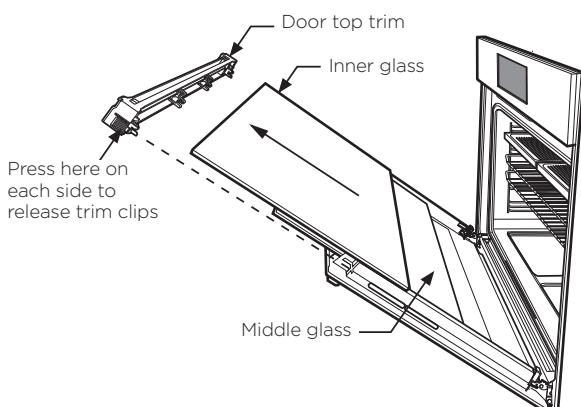


Locking tab up - normal position      Locking tab down - for cleaning

- Gently close the door until it stops in partially open position on the locking tab (the door will not fully close with the locking tab in the down position).
- In this position the top door trim can be removed by pushing each side on the serrated surface to release the clips and lift the trim away from the door.
- To remove the inner glass, tilt top of glass towards the oven and lift out.
- The middle glass is removed in the same way.
- The inner side of outer glass can be cleaned in-situ when inner and middle glass is removed.
- Clean glass using detergent and warm water, wipe clean and dry thoroughly.

Re-assembling the door glass panels:

- Replace the middle glass back to the door. The middle glass is a clear pane and orientation of the glass is not important.
- Replace the inner glass back to the door, ensuring the side with black ceramic paint faces away from the oven cavity when door is closed.
- Fully open the door and return the locking tabs to their normal position and close the door.



### Cleaning your oven door

#### **WARNING**

- DO NOT use the oven without the inner and middle door glass fitted.
- NEVER spray any caustic cleaners on any surface of the door or damage to the surface coatings will result.
- DO NOT use metal utensils, scrapers, scourers, or abrasive cleaners to clean the glass or any of the door trims. These will damage or scratch the surface coatings and degrade the finish and appearance.
- DO NOT place glass in dishwasher.
- Use only warm water and liquid detergent with a soft cloth to clean the glass or trims.
- Before refitting the glass panes to the door ensure they are dried with a soft cloth.
- The glass edges have been specially ground to remove any sharp edges. However it is glass, and should be handled carefully to avoid injury to your person and damage to the glass.

#### **WARNING**

Make sure the appliance power is switched off at the isolating switch before you remove or replace parts, to avoid the possibility of electric shock.

### Changing the light globes

- There are 2 light globes located in the top of the oven cavity towards the front. The light globe glass is accessible between the passes of the upper element.
- To remove, turn oven light glass anti-clockwise.
- A special high temperature resistant globe should be used. This can be purchased from the customer care centre.

### Storage compartment

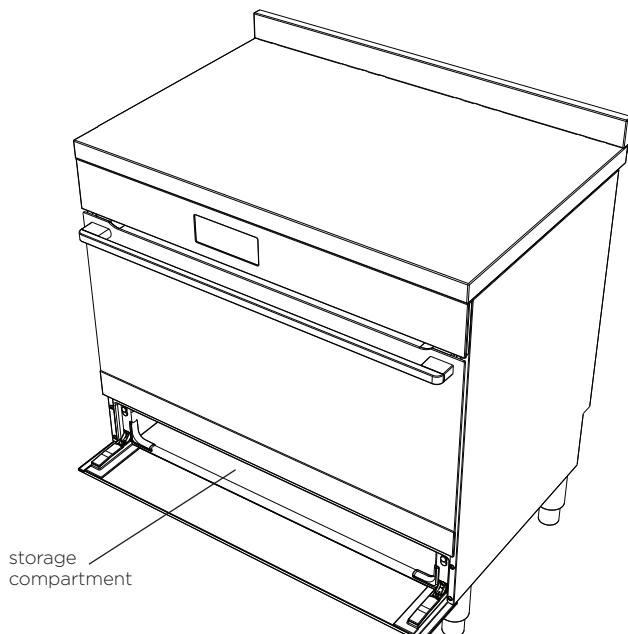
The storage compartment is accessible through the pivoting door.

Unused oven racks and grill dishes can be stored here.



#### **WARNING**

DO NOT store flammable or combustible items in the storage compartments. This is not a compartment for warming food.



## STEAM ASSISTED CLEANING

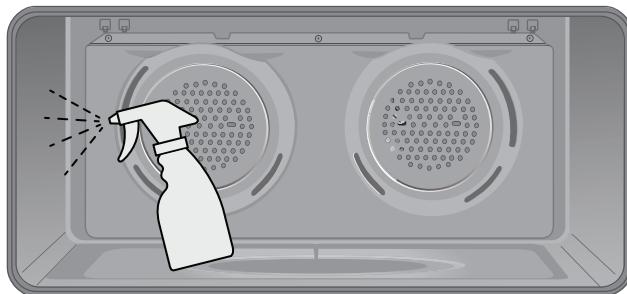


### Steam Assisted Clean

This function assists in the removal of food residue from inside the oven. This method is effective in removing light soiling only. It is not effective in removing stubborn baked-on stains. This function can only be used when the oven is cold.

Procedure for cleaning

1. Remove all shelves, dishes and side racks
2. Make a solution of water (85%), white vinegar (10%) and dish washing detergent (5%) and spray liberally on to door, side walls and back walls of oven cavity.
3. Pour 80ml of water into the cavity well.
4. Close the door. Set the function to Steam Assist Clean and set the temperature to 80°C.
5. Turn oven OFF after 18 minutes.
6. Allow to cool to a safe level before wiping surface with a wet cloth.



### Cleaning the cavity well

The cleaning procedure removes limestone residue from the cavity well after cooking with steam.

# TROUBLESHOOTING

## Faults

If there is a problem with the oven and/or grill, please:

- Check the points listed below before calling for service. It may be possible to avoid a call by fixing the problem yourself – and so continue cooking.

*NOTE: We may charge for service even in the guarantee period if your problem is due to the causes listed below.*

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Oven or grill not working	Power not turned on	Switch on electricity
	Household fuse blown	Check fuses
	Controls incorrectly set	Reset controls
	Circuit breaker tripped	Check circuit breaker
	Clock not set	Set time of day on timer
	Demo Mode 'ON'	Deactivate DEMO Mode. Refer to 'Using your oven'
	Child Lock 'ON'	Deactivate Child Lock. Refer to 'Using your oven'
Oven not heating enough	Foil or trays on bottom of oven	Remove foil or trays
	Oven not pre-heated	Pre-heat oven for 30 mins
Light & fans on continuously	Timer not in manual mode	Set timer to manual mode
Oven not working	Timer not in manual mode	Set timer to manual mode
	Household fuse blown	Check fuses
Oven light not working	Household fuse blown	Check fuses
	Circuit breaker tripped	Check circuit breaker
	Lamp blown or loose in socket	Replace or tighten lamp
Cooker smoking when first used	Protective oils being removed	Turn grill on high for 30 mins and then the oven on 220°C for 1 hour
Too much condensation building up when baking	Too much water used when cooking	Reduce amount of water Leave oven door open after cooking
Smells when first using oven	Protective oils being removed	This is normal
Timer flashing	Power failure or interruption	Reset time of day

*NOTE: Only authorised personnel should carry out servicing. If the household fuse continues to blow, call the Customer Care Centre. In the event of a power failure the gas burners may be lit with a hand held igniter and used. Take care to avoid letting unburnt gas flow for more than 5 seconds when attempting to light the burner.*

## TROUBLESHOOTING (CONTINUED)

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Flames not staying on when knob released	Knob not held down long enough in 'High' position for flame safeguard (where fitted) to engage	Repeat lighting procedure and hold knob down for 5 seconds in 'High' position
	Knob not set between 'High' and 'Low'	Knob MUST be set between these positions
	Dirt or spillage on flame safeguard sensor (where fitted)	Clean flameguard sensor tip
Low heat, slow cooking	Incorrect cooking pot or pan being used	Refer to cooktop section for correct selection
Benchtop or knobs overheating	Incorrect cooking pot or pan being used	Refer to cooktop section for correct selection
	Pot or pan not located on burner properly	Ensure pot or pan is centrally located on burner
Stains appear to be under ceramic glass	These marks are on the surface of the ceramic glass	Clean marks off with a razor blade scraper and ceramic glass cleaner.
Shelf or telescopic runner slides out when door is opened	Oven cavity is not level with the ground.	Perform a check using a level to verify cause (refer to installation section). If not level refer to installer
Oven seal is loose	The oven seal is only attached at each corner. It may seem like a loose fit but when the oven door is closed it will function correctly	No action necessary
There is warm air coming from the top of the oven door	The oven vent is located under the control panel. When the oven is on, the air passes through this vent. This venting is necessary for proper air circulation in the oven and good baking results. Do not block vent.	No action necessary

### Further information

When you need information, service or replacement parts or have a warranty enquiry, please contact the Customer Care Centre:

- Australia - 13 13 49, 8.00am - 5.00pm EST  
Monday to Friday
- New Zealand - 0800 10 66 10, 8.00am - 5.00pm EST  
Monday to Friday

Please have the following information ready: Model, Model Number & Serial Number. This is shown on the data plate which is visible when the oven door is open.

# Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
APPLIANCE: WESTINGHOUSE BUILT-IN OVENS, COOKTOPS AND  
FREESTANDING COOKER

**This document sets out the terms and conditions of the product warranties for Westinghouse Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.**

**1. In this warranty:**

- (a) 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- (b) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- (c) 'ASC' means Electrolux's authorised serviced centres;
- (d) 'Westinghouse' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- (e) 'Warranty Period' means the period specified in clause 3 of this warranty;
- (f) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

**2. Application:** This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any non-excludable statutory guarantees in Australia and New Zealand.

**3. Warranty Period:** Subject to these terms and conditions, this warranty continues in Australia for a period of 24 months and in New Zealand for a period of 24 months, following the date of original purchase of the Appliance.

**4. Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.

**5. Travel and transportation costs:** Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.

**6. Proof of purchase** is required before you can make a claim under this warranty.

**7. Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:

- (a) light globes, batteries, filters or similar perishable parts;
- (b) parts and Appliances not supplied by Electrolux;
- (c) cosmetic damage which does not affect the operation of the Appliance;

- (d) damage to the Appliance caused by:
  - (i) negligence or accident;
  - (ii) misuse or abuse, including failure to properly maintain or service;
  - (iii) improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
  - (iv) normal wear and tear;
  - (v) power surges, electrical storm damage or incorrect power supply;
  - (vi) incomplete or improper installation;
  - (vii) incorrect, improper or inappropriate operation;
  - (viii) insect or vermin infestation;
  - (ix) failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

- (a) the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
- (b) the Appliance is modified without authority from Electrolux in writing;
- (c) the Appliance's serial number or warranty seal has been removed or defaced

**8. How to claim under this warranty:** To enquire about claiming under this warranty, please follow these steps:

- (a) carefully check the operating instructions, user manual and the terms of this warranty;
- (b) have the model and serial number of the Appliance available;
- (c) have the proof of purchase (e.g. an invoice) available;
- (d) telephone the numbers shown below.

**9. Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

**10. New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

**11. Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

## Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

<b>AUSTRALIA</b>	<b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in Australia <b>PLEASE CALL 13 13 49</b> For the cost of a local call	<b>FOR SPARE PARTS</b> or to find the address of your nearest spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> For the cost of a local call
<b>NEW ZEALAND</b>	<b>FOR SERVICE</b> or to find the address of your nearest authorised service centre in New Zealand <b>PLEASE CALL 0800 10 66 10</b>	<b>FOR SPARE PARTS</b> or to find the address of your nearest spare parts centre in New Zealand <b>PLEASE CALL 0800 10 66 20</b>

**For more information on all Westinghouse appliances, or for dimension and installation information, call into your retailer, phone or email our customer care team or visit our website:**

**AUSTRALIA**

phone: 13 13 49  
email: [customercare@electrolux.com.au](mailto:customercare@electrolux.com.au)  
web: [westinghouse.com.au](http://westinghouse.com.au)

**NEW ZEALAND**

phone: 0800 10 66 10  
email: [customercare@electrolux.co.nz](mailto:customercare@electrolux.co.nz)  
web: [westinghouse.co.nz](http://westinghouse.co.nz)